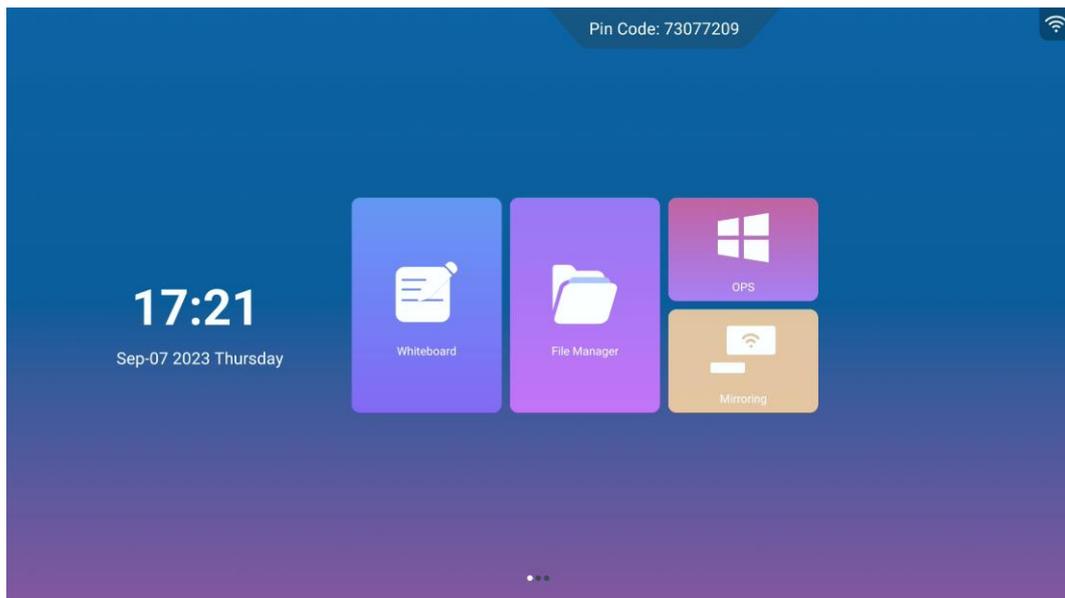


# Android 13 Interactive Flat Panel Instruction Manual (HL series)



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**【This document may not fully reflect all recent changes to the product, whichever is the actual product】**

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## 1. SAFETY AND PRECAUTIONS

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Incorrect use can lead to an electric shock or a fire accident. To prevent dangerous situations, follow the following instructions when installing and cleaning the native machine; to ensure your safety and extend the interactive flat panel service life, read the following safety precautions carefully.

### 【Place】

- Do not place the machine in an unstable and easily inclined position.
- Do not place the machine in direct sunlight, near heating objects such as electric heating, or other heat sources and strong light sources.
- Do not place the machine near highly radiated equipment.
- Do not place the machine where it is wet or dripping.
- Do not insert any items into the machine.
- Do not place heavy objects on the machine.

### 【Power Supply】

- Check and ensure that the voltage value of the nameplate on the rear shell matches the main supply voltage value.
- Unplug the power cord and antenna plug during a thunderstorm and lightning weather.
- Please unplug the power plug when the room is unattended or unused for a long time.
- Avoid physical or mechanical damage to the power cord.
- Use a special power cord and do not modify and extend the power cord.
- Check and make sure the AC power ground is on.

### 【Screen】

- Do not use hard or sharp items instead of a writing pen when writing on the screen.
- Unplug the power plug first when cleaning is required.
- Wipe the screen with a flexible, dust-free, dry cloth.
- Do not clean the machine with water and spray cleaners.
- Do not display the high-brightness pictures on the screen for a long time.

### 【Range of Visibility】

- The best viewing distance is 5-7 times the diagonal of the screen.
- The best viewing angle is up and down, within 176 degrees.

**【Temperature】**

- Do not place this machine near an electric heater or radiator.
- When the machine is moved from low temperature area to high temperature area, in order to distribute the condensation fully, please place it for a period of time and then power on.
- Normal operating temperature of the machine is 5-40°C.

**【Humidity】**

- Do not expose the machine to rain, wet or near water.
- Please ensure that the room is dry and ventilated.
- Normal operating humidity of the machine is: (20%RH-80%RH); atmospheric pressure: (86kPa-106kPa).

**【Ventilation】**

- Place the machine in a ventilated place to ensure good heat dissipation.
- Ensure the space ventilation around and behind the whole machine and more than 20 cm on the top.
- The vents do not cover items such as newspapers, tablecloths, and curtains.
- Do not plug any foreign matter into the machine through air vents or openings. There is high voltage inside the machine, inserting a foreign body will cause electric shock or short circuit of internal parts.

**【Battery】**

- Disused batteries (remote control, etc.) after local use need to be properly disposed of and recycled.
- Do not let the child contact the battery, do not put the battery into the water, to avoid danger.

**【Maintenance and maintenance】**

- Proper maintenance can prevent many early failures.
- Regular careful cleaning makes the machine look new.
- Unplug the power plug before cleaning and maintenance to prevent electric shock.

**【Use and clean】**

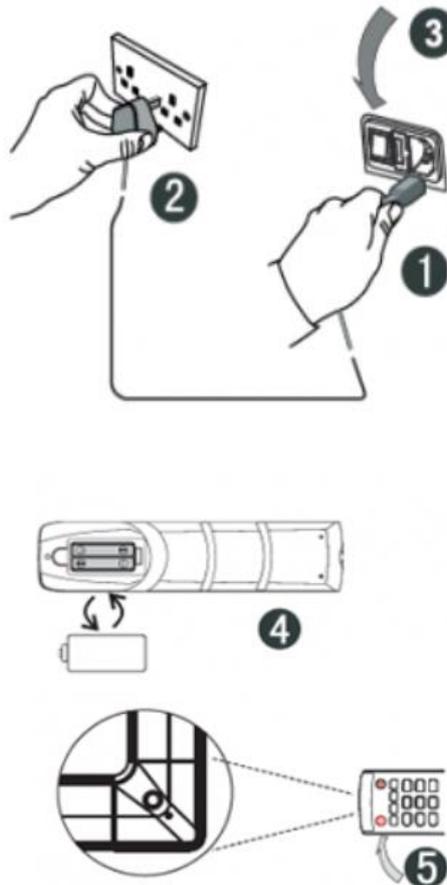
- It is recommended to vacuuming regularly to ensure proper ventilation.
- Remove the power plug from the AC power outlet before cleaning the local machine.

- Do not use a liquid cleaner or a spray cleaner during cleaning.
- When cleaning the display surface, wipe the cloth with a clean, soft cloth or a special lens.

## 2. THE QUICK USE GUIDE

---

### 【Start-on for use】



- ① Connect the power cord tail to the power jack on the back of the machine.
- ② Connect the power cord plug to the power supply.
- ③ Turn on the power switch on the machine and the indicator on the front of the machine is red.
- ④ Fit the battery correctly according to the positive and negative battery identification on the back of the remote control.
- ⑤ Point the remote control at the remote control reception window of the machine, press the power key of the remote control to turn on, and the indicator shows green.

Note: The built-in computer channel is "built-in computer". For access, use the Input key on the remote control or through the shortcut icon in the suspended ball.

### 【Use the preparation】

- (1) Verify whether the touch is accurate, use the touch pen to write on the multimedia all-

in-one screen, and observe whether the cursor arrow is consistent with the brush, which means that the touch is stable and can be used normally;

(2) Click on the whiteboard icon to open the smart whiteboard;

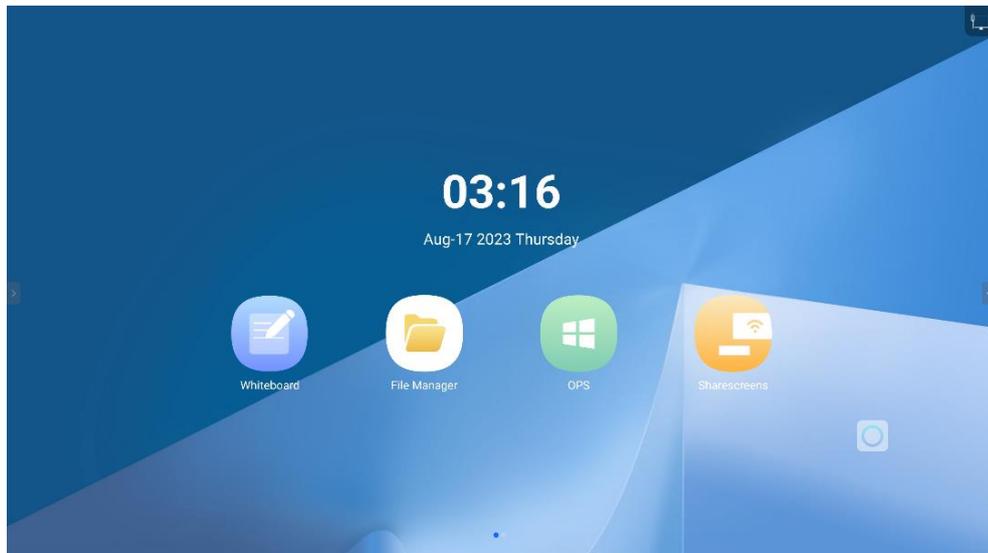
(3) To copy the information from the mobile U disk, insert the U disk into the all-in-one USB port, copy and paste, and support double-click to open playback;

### 3. LAUNCHER

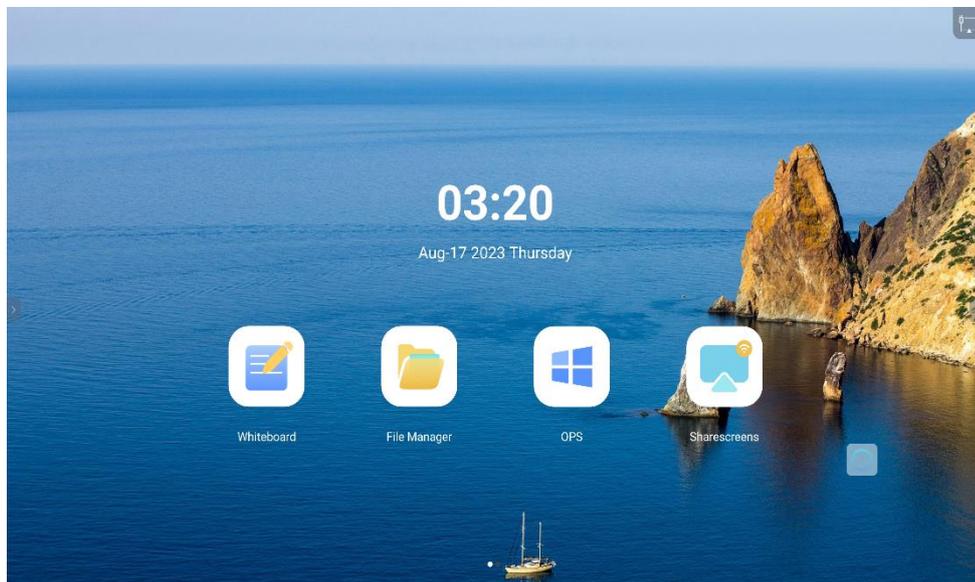
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#### 3.1. Homepage

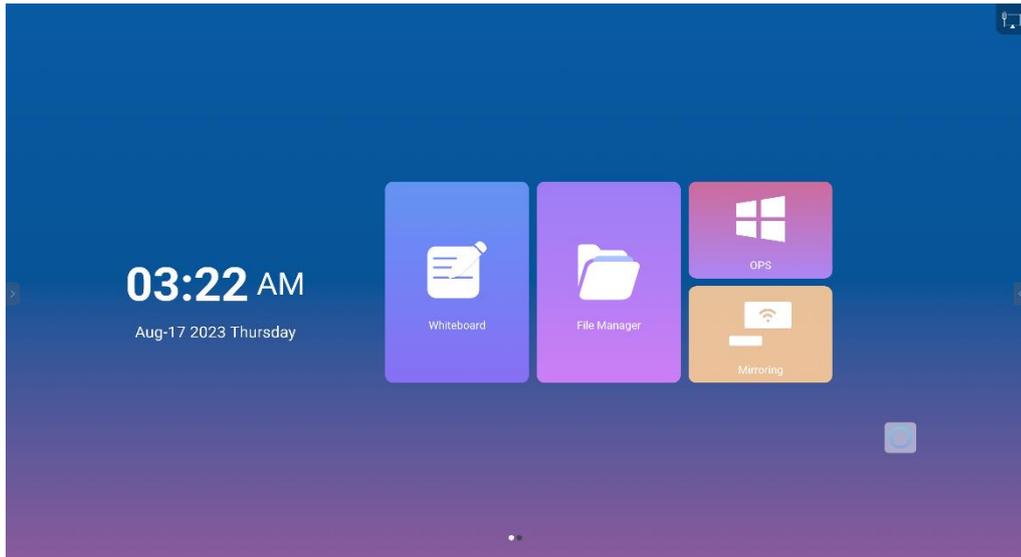
- Theme 1: Switch the themes in “System settings”.



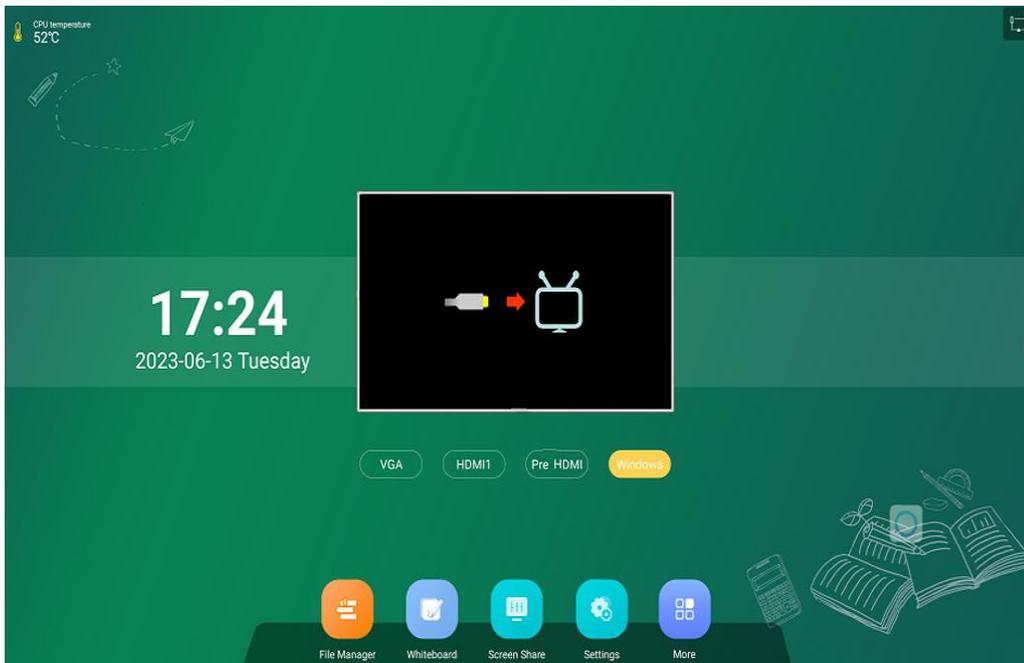
- Theme 2: Switch the themes in “System settings”.



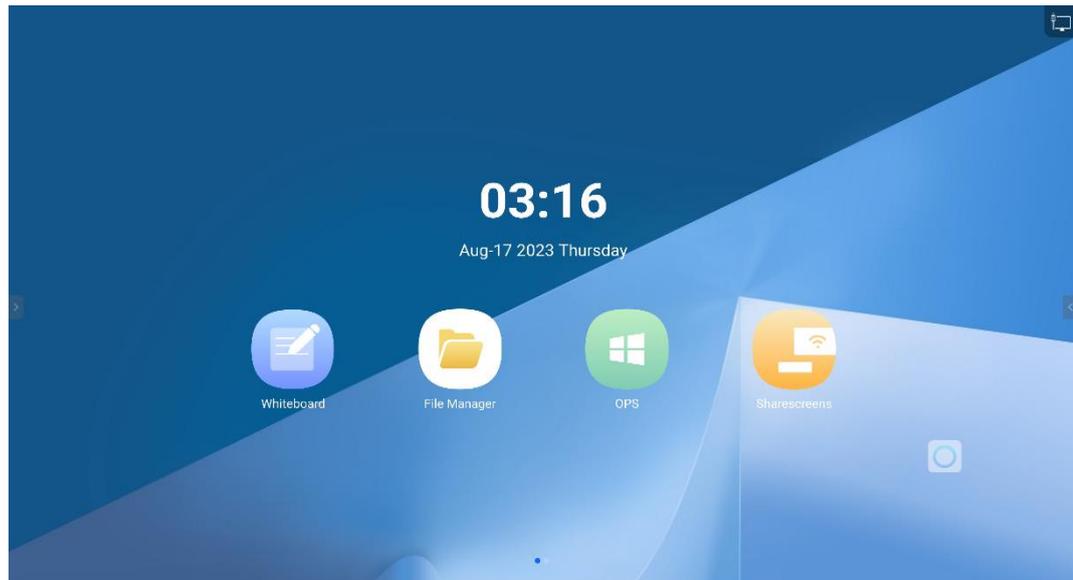
- Theme 3: Switch the themes in “System settings”.



- Theme 4: Switch the themes in “System settings”.

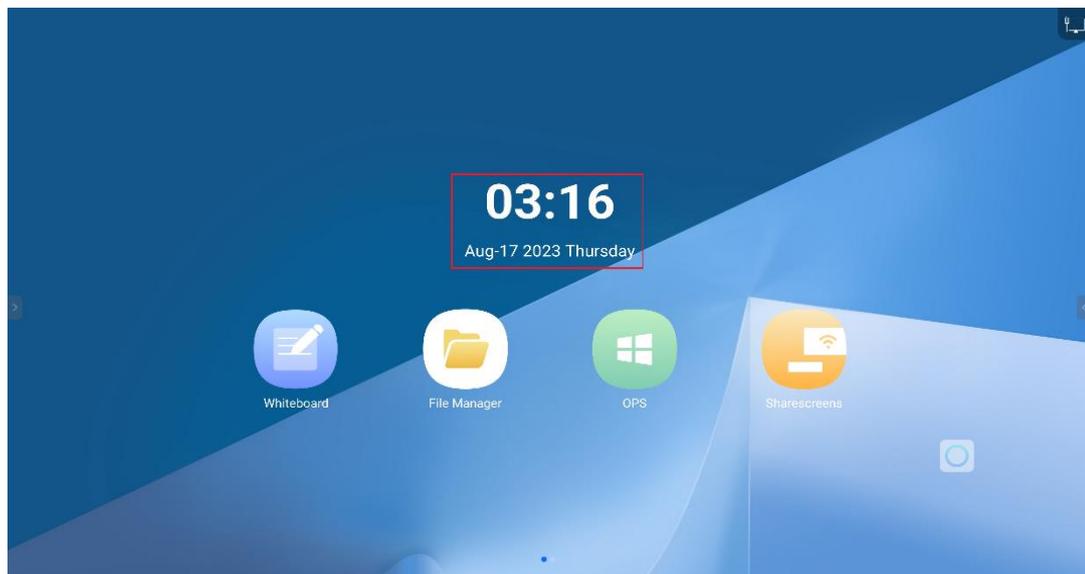


### 3. 1. 1. Shortcuts



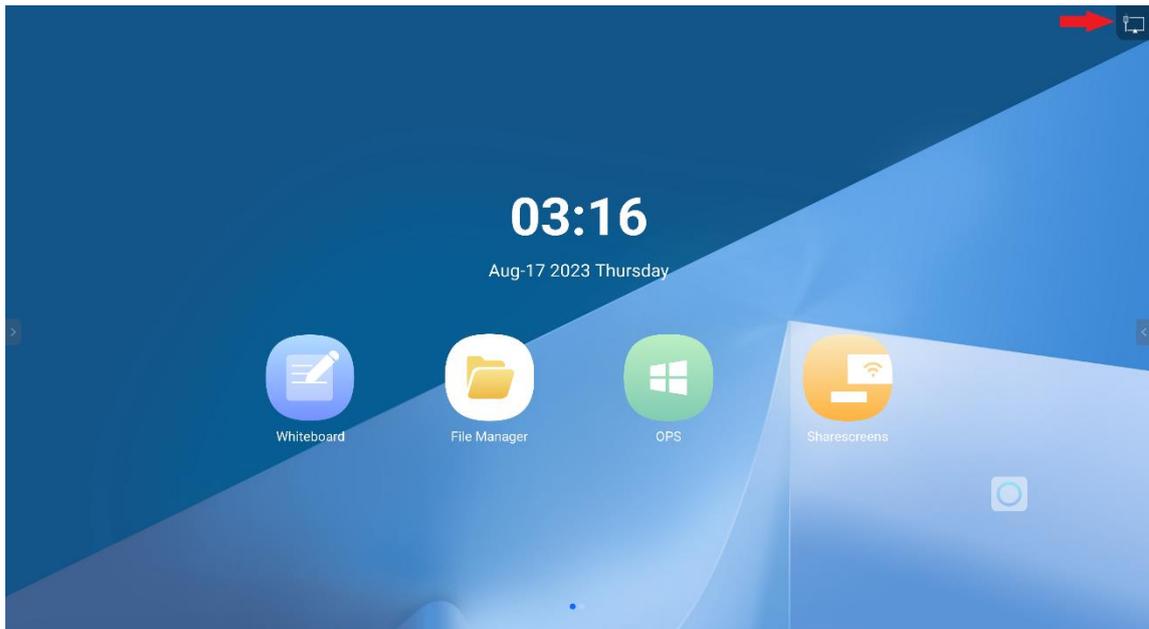
- Whiteboard: Click the Whiteboard icon to enter the Whiteboard interface. see [Whiteboard].
- File Manager: Click the file management icon to enter the file management interface, see [File Manager].
- OPS : Click the OPS icon to enter the PC interface[OPS]
- Mirroring: click the Mirroring projection icon and enter the Mirroring projection interface,see[Mirroring]

### 3. 1. 2. Date and Time



- Displays the current system date, time, and week
- The display format of time and date can be customized in [System Settings]

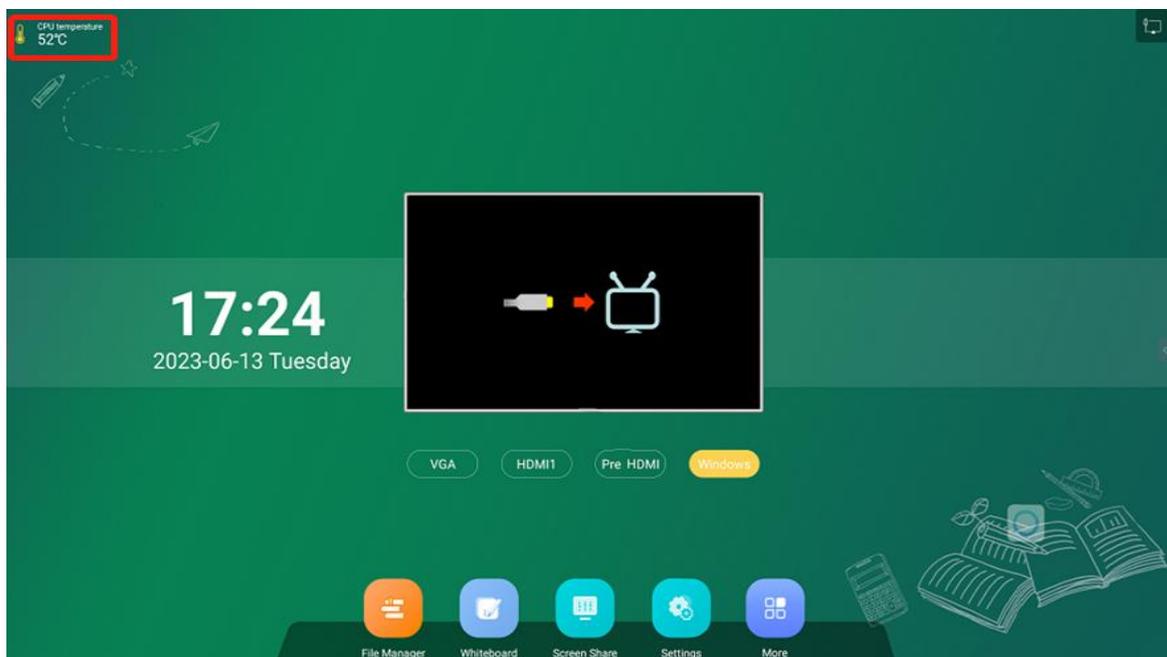
3. 1. 3. Status icon



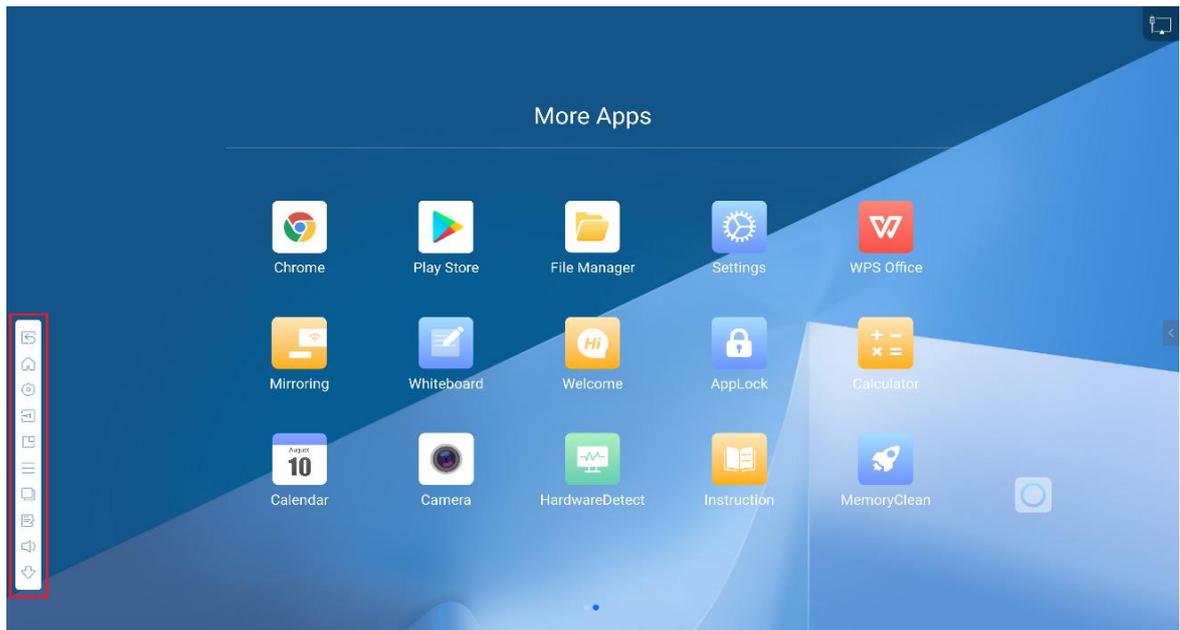
- As to display the current corresponding status icon according to the network access and eye protection status, click the network icon to enter the network setting interface.

3. 1. 4. CPU temperature

- The top left corner of the theme 3 interface displays the CPU temperature in real time.



### 3. 2. Sidebar



#### 3. 2. 1. Reveal Sidebar

- Click icons  or  on both sides of interface to reveal sidebar.

#### 3. 2. 2. Back

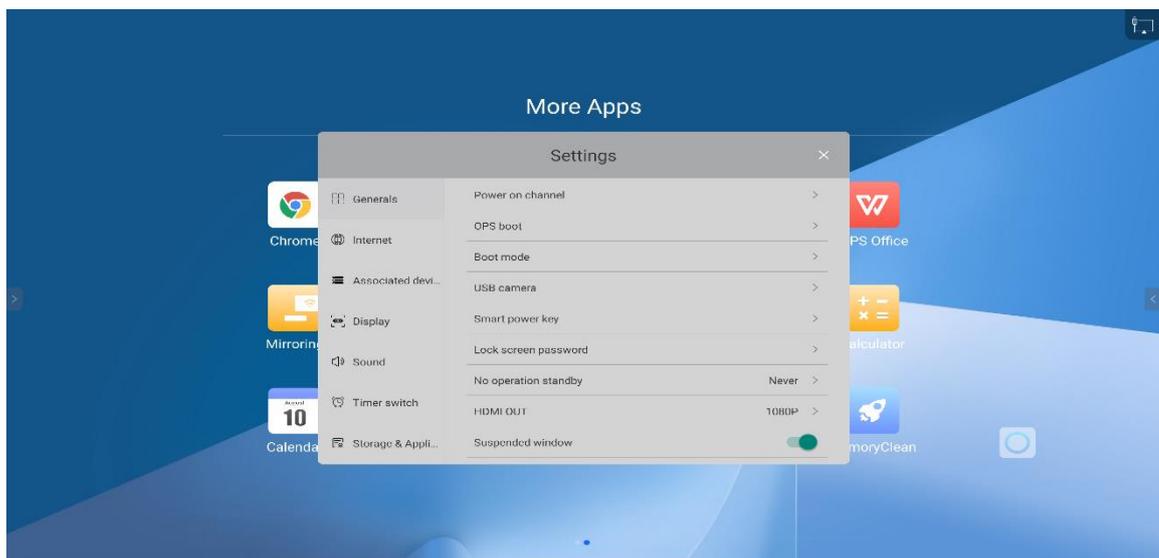
- Click the Return icon to return to the previous page.

#### 3. 2. 3. Home

- Click on the Home icon and go back to the Android homepage.

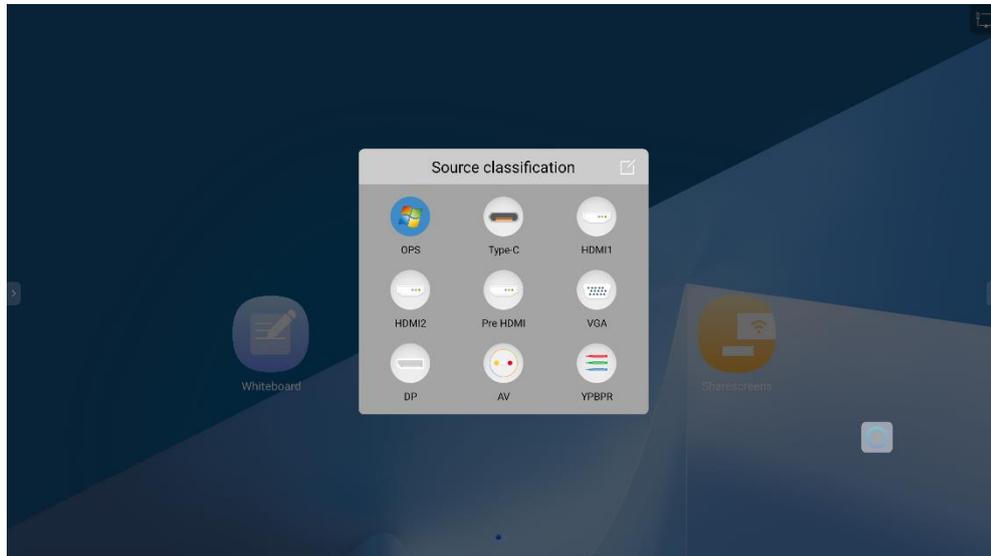
#### 3. 2. 4. Settings

- Click the System Settings icon to pop up the System Settings menu, see 4 [System Settings]



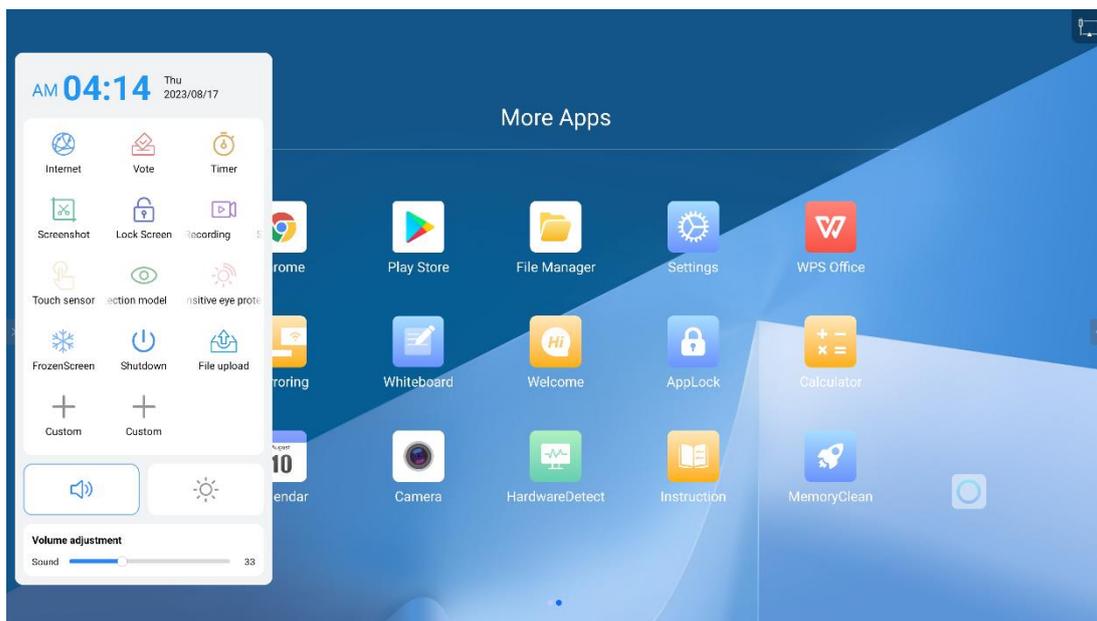
### 3. 2. 5. Source list

- Click the source list icon, expand the display source list on the current page, and click the corresponding source icon to enter the corresponding channel



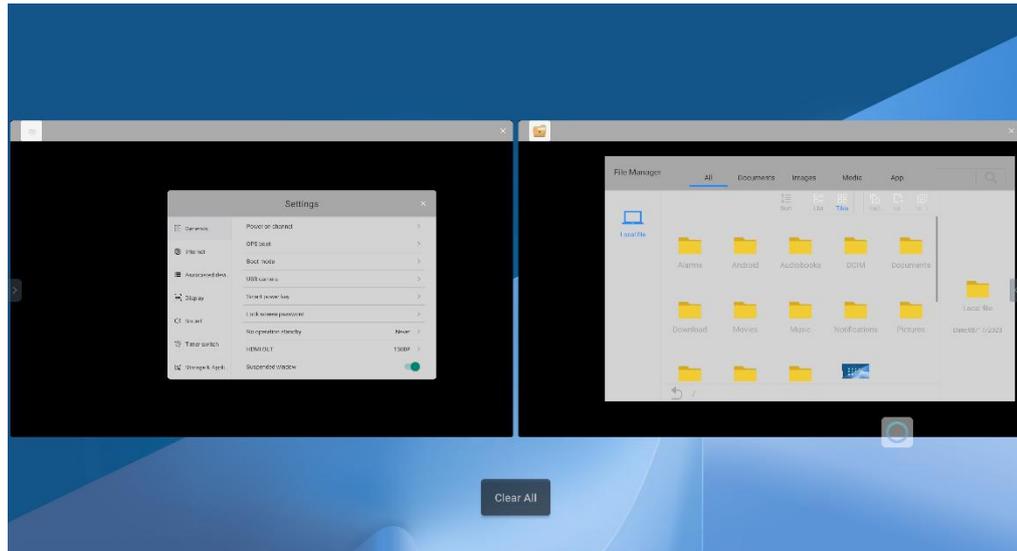
### 3. 2. 6. Side slide menu

- Click the sidebar menu icon to expand the sidebar menu on the current page.



### 3. 2. 7. Multitask

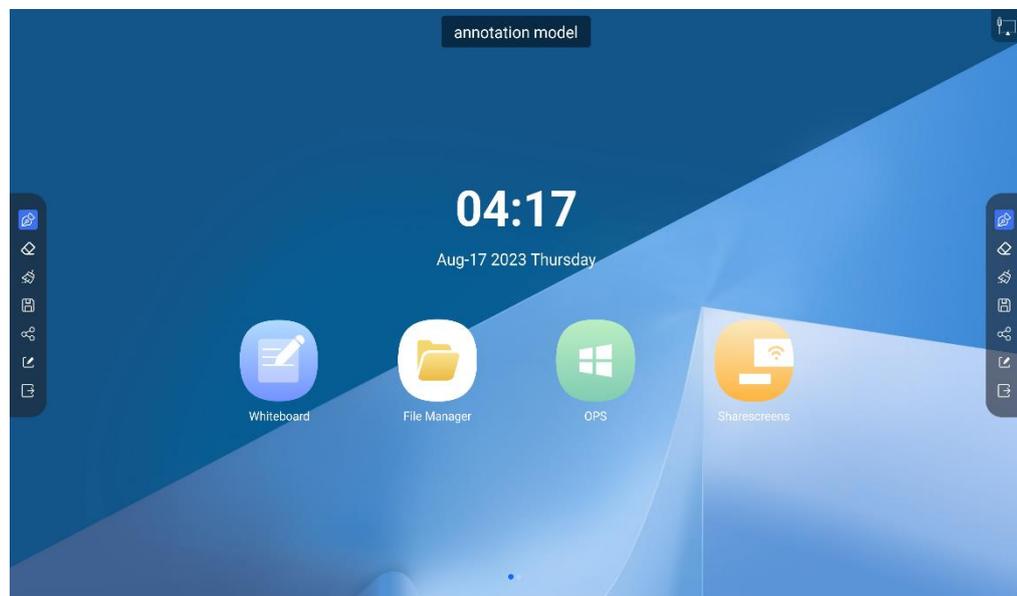
- Click on the multitask icon to pop up the task process interface.



- Long long the process up to close the process.
- Swipe left and right to view the process, click all clear to clear all processes with one click.
- Click on the top application icon to view the process information.

### 3. 2. 8. Annotation

- Click the annotation icon to enter the annotation mode, write and mark the current picture, see [annotation].

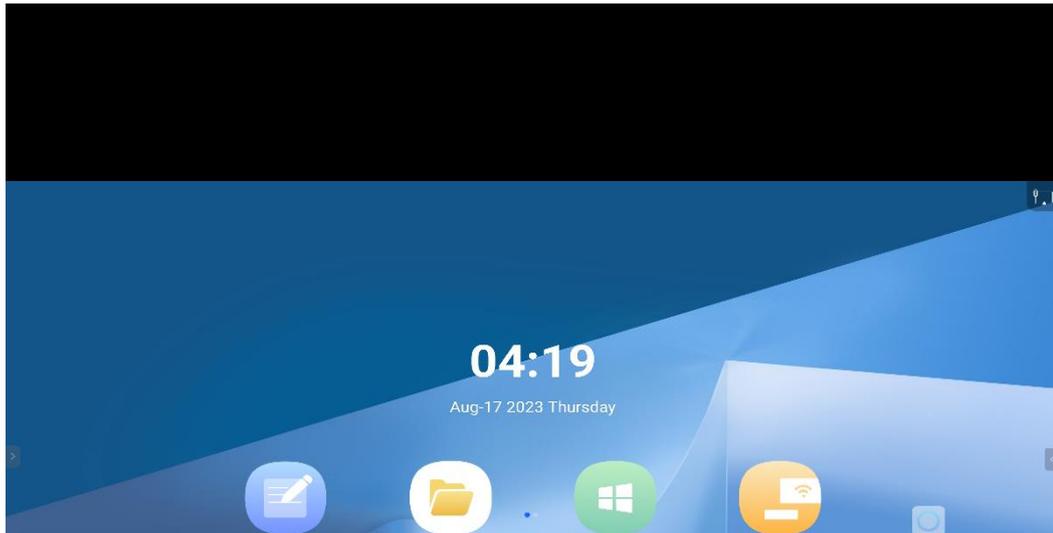


### 3. 2. 9. Volume

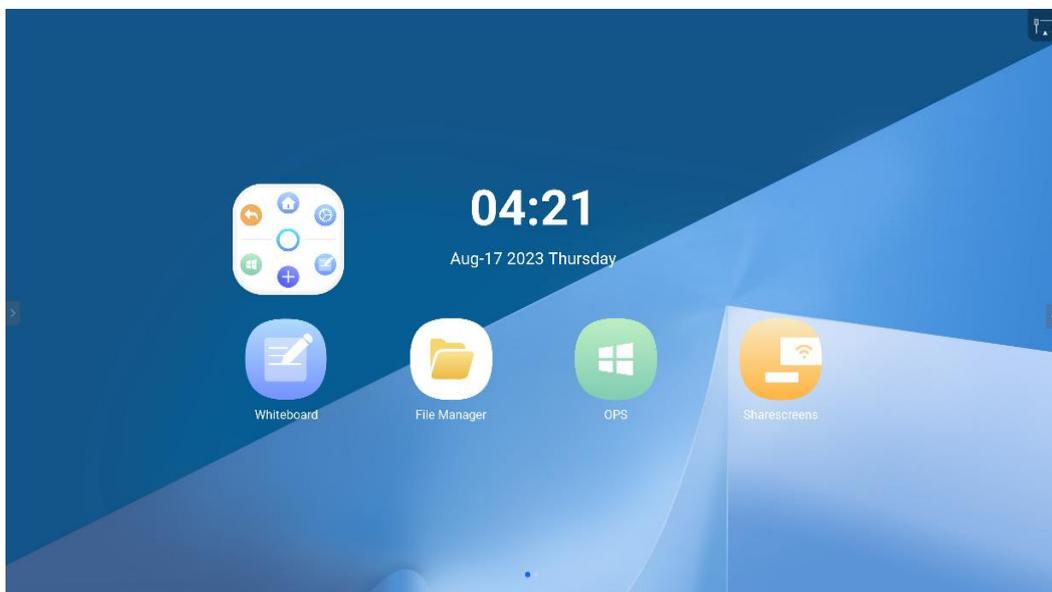
- Click the volume icon, pop up the system volume adjustment menu, Up and Down to drag can adjust the system volume size.

### 3. 2. 10. Screen drop

- Clicking on the downscreen icon lowers the system screen down by one-third.
- Click the down screen icon again or click the black area to restore the display.



### 3. 2. 11. Suspension ball



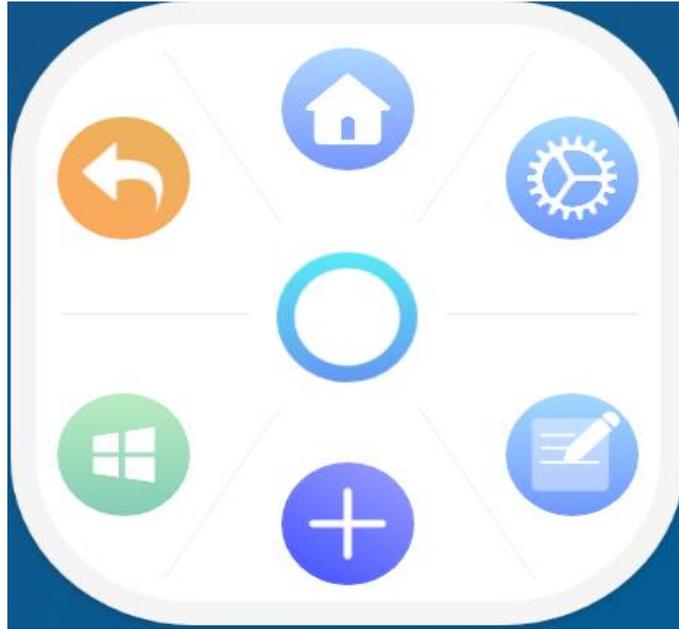
- At any interface, the three fingers are pressed for 3 seconds and the suspended ball appears at the touch position.
- At any interface, five Finger Long Press can turn on/off breath screen function.

### 3. 2. 12. Default icon

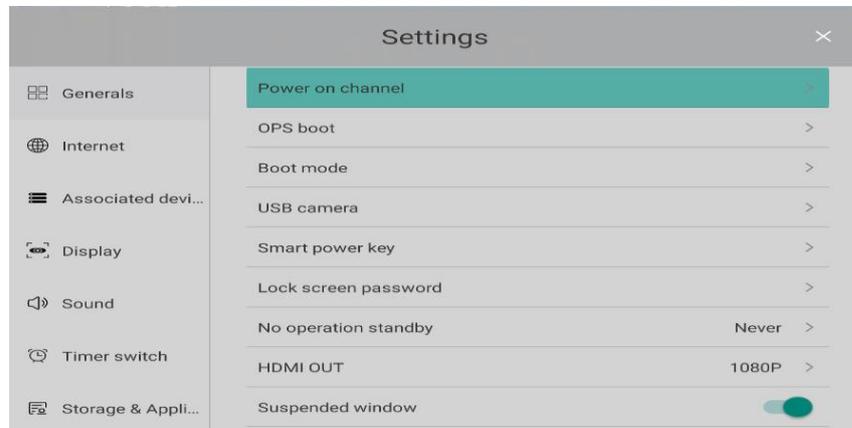
- Suspension ball default icon from right to left: Whiteboard, Settings, Home, Return, OPS, Custom.
- The default icons support user customization.

### 3. 2. 13. Edit the shortcut icon

- Click  to add the application's shortcut icon from the application list
- Has been added to the application, long press the application icon, the icon appears above a small red cross, click on the small red cross can be customized again



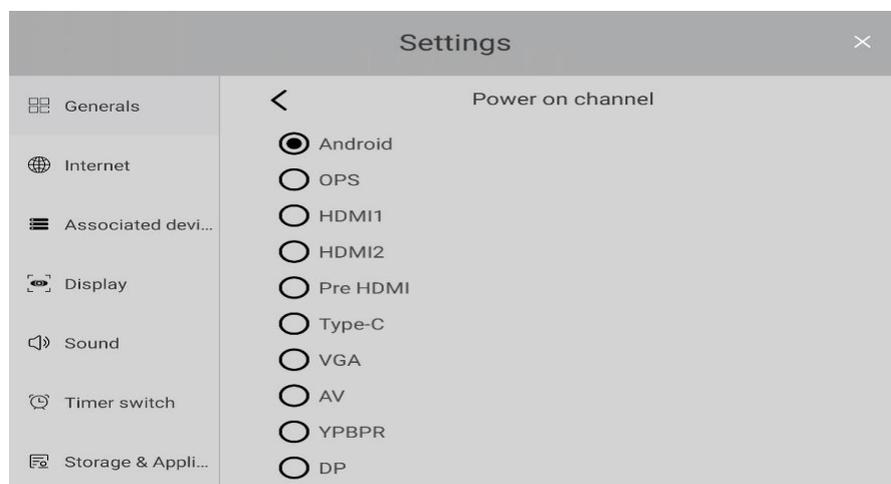
## 4. SYSTEM SETTINGS



### 4.1. Common function

#### 4.1.1. Power on channel

- The user can set the channel entered by default after the system is turned on.
- Upper together channel: After the all-in-one machine turns on, enter the channel before the shutdown.



#### 4.1.2. OPS boot

- Open with any channel: The OPS turns on together when the all-in-one machine is turned on.
- Open with OPS: The OPS turns on only when entering the OPS channel.

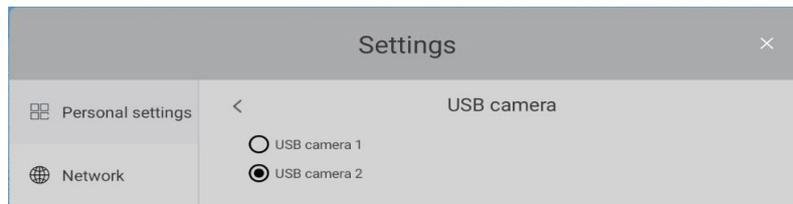
#### 4.1.3. Boot mode

- Power on and power on: The all-in-one machine turns on directly after energon.

- Power on standby: All-in-one is energized and enters standby.
- Power on memory: If the all-in-one is in standby before power off, keep standby mode the next power on, turn on directly the next power on.

#### 4.1.4. USB camera

- Switch over the cameras used by the Android app when accessing two cameras at both times.



#### 4.1.5. Smart power key

- Closed: When the all-in-one machine receives standby instructions, the machine goes to direct standby.
- Two In One: When the all-in-one receives standby instructions, pop-up the breath screen or standby selection page.
- Three In One: When the all-in-one receives the standby instructions, pop up the breath screen, close the OPS, and the standby selection page.

#### 4.1.6. Lock screen password.

- Lock screen password setting supports digital password and gesture password, used to unlock the screen after locking the screen.
- The digital password is composed of six digital passwords.
- When setting the password, enter twice to ensure password consistency.
- If you forget the set gesture password, you can click to forget the password, enter the "2580" super password in the digital password interface can unlock.

#### 4.1.7. No operating standby

- After the standby, the system remains at the set time, and automatically enters the standby state

#### 4.1.8. HDMI OUT

- Set HDMI output resolution

#### 4.1.9. Suspension window

- Control the switch suspension ball function.

#### 4.1.10. Sidebar

- Control switch side navigation bar function

#### 4.1.11. Centralized control

- Control the switch centralized control function.

#### 4.1.12. Intelligent Recognition.

- Control the automatic jump function of the switch signal source.
- The signal source automatically jumps to open: when HDMI, VGA, type-C and other signals are connected to the all-in-one machine, the signal access prompt will pop up, and the confirmation will automatically jump to the corresponding channel.

#### 4.1.13. Network wakeup

- Control the switch network wake-up function.
- Network wake-up is open: after the one-in-one standby, you can awaken the application through the same LAN through the MAC and the network IP.

#### 4.1.14. Source wakeup

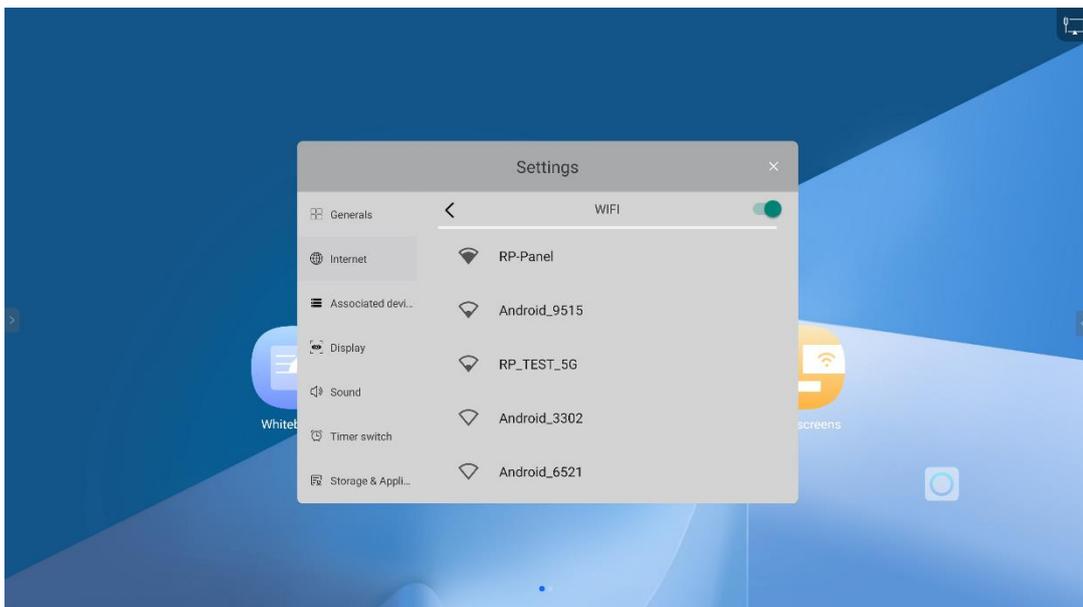
- Control the switch signal source wake-up function.
- The signal source is open: after the all-in-one standby, the all-in-one can be awakened by inserting the HDMI signal.

#### 4.1.15. USB access management

- You can control access to the U disk (you need to set your own password first).

### 4.2 network

#### 4.2.1 wireless network

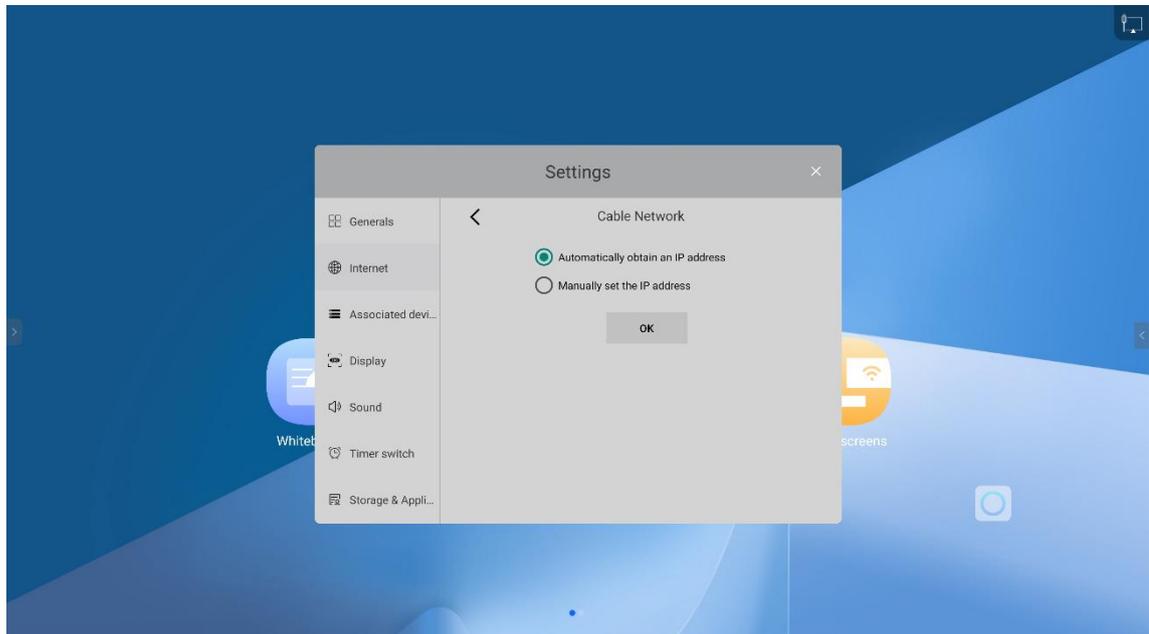


- Turn on the wireless network switch to automatically obtain the available wireless network.
- Click the wifi name of the network list and fill in the correct password to connect to the

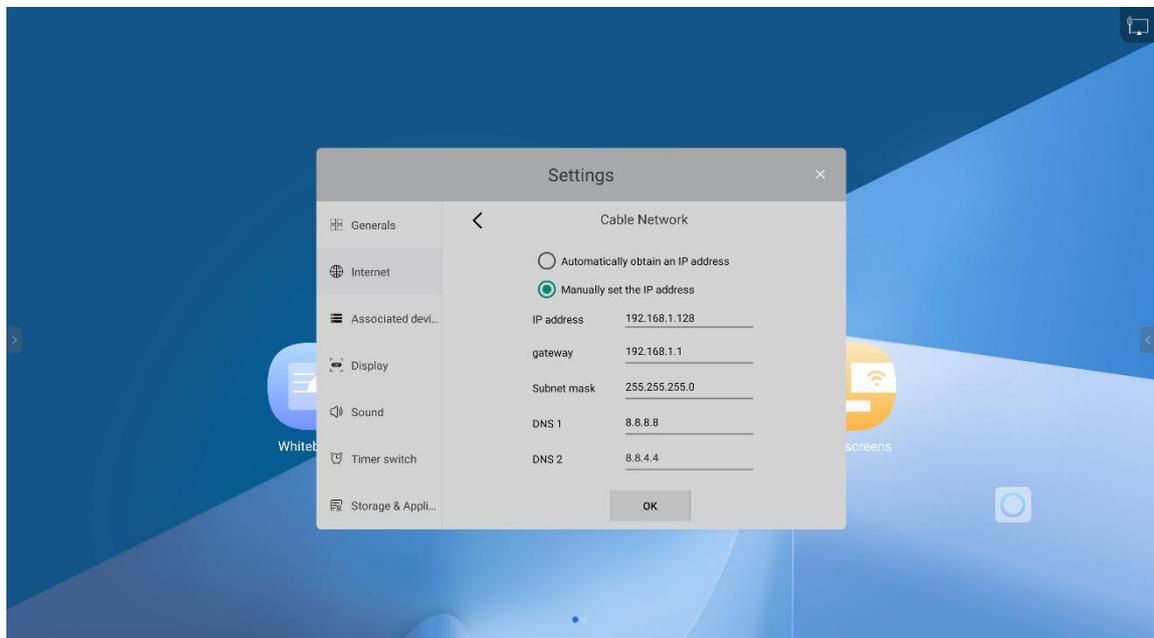
network.

- Click on the plus sign icon at the bottom to add the network.

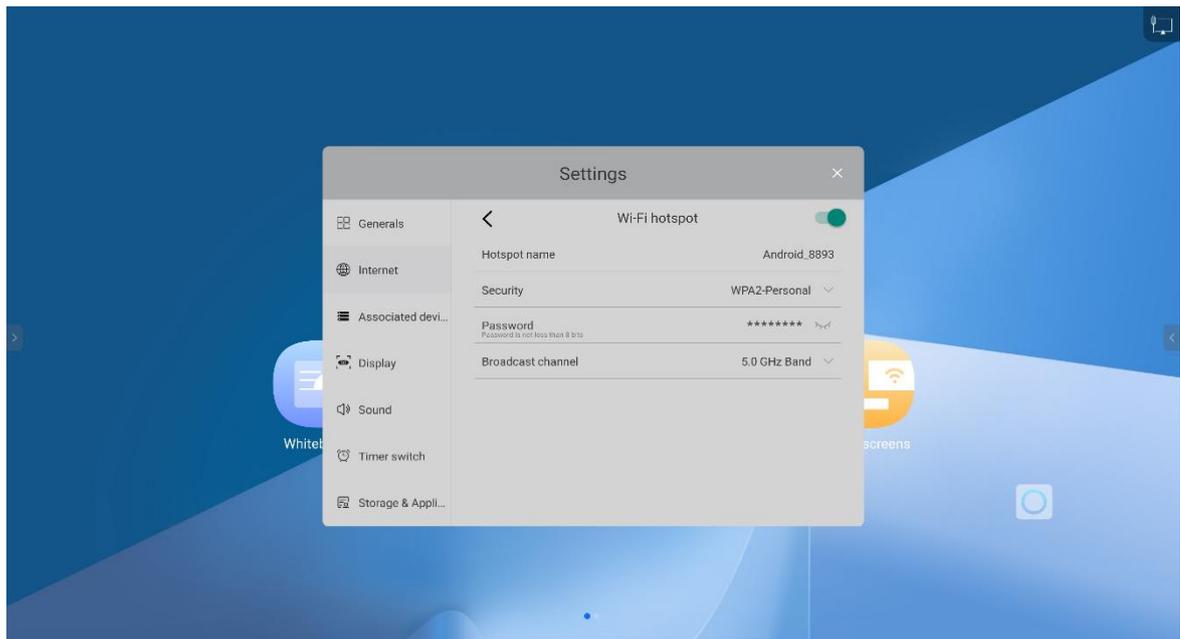
#### 4.2.2 Wired network



- Choose to access IP automatically and connect to network after plug in network cable.
- Select manual settings to set IP address, default gateway, subnet mask, DNS1 and DNS2.

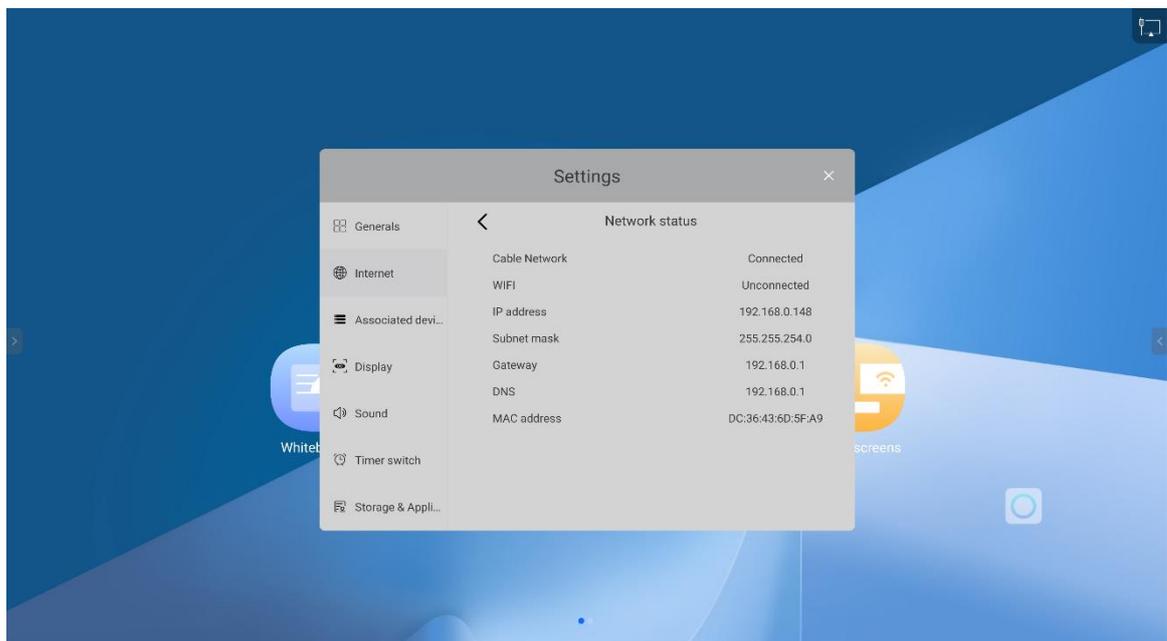


### 4.2.3 Wi-Fi hotspot



- Customize the hot spot name, encryption mode, password, and AP frequency band.
- Hotspots are set to 5G by default to improve transmission efficiency.

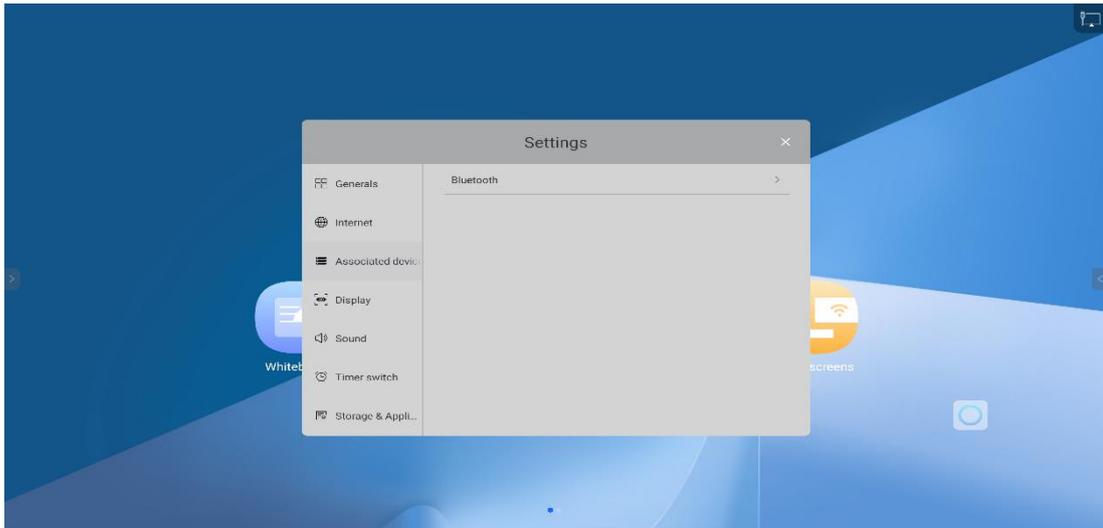
### 4.2.4 Network state



- Displays the current wired or wireless network connection status, IP address, subnet mask, Gateway, DNS1, DNS2, and MAC address.

## 4.3 Related equipment

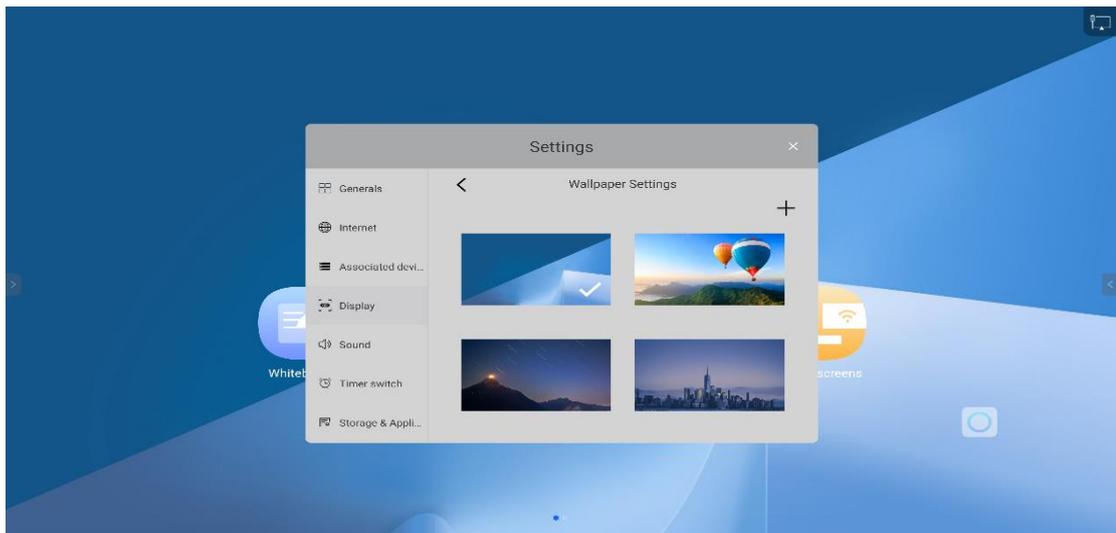
### 4.3.1 bluetooth



- Buy a ticket to search for new device pairs nearby

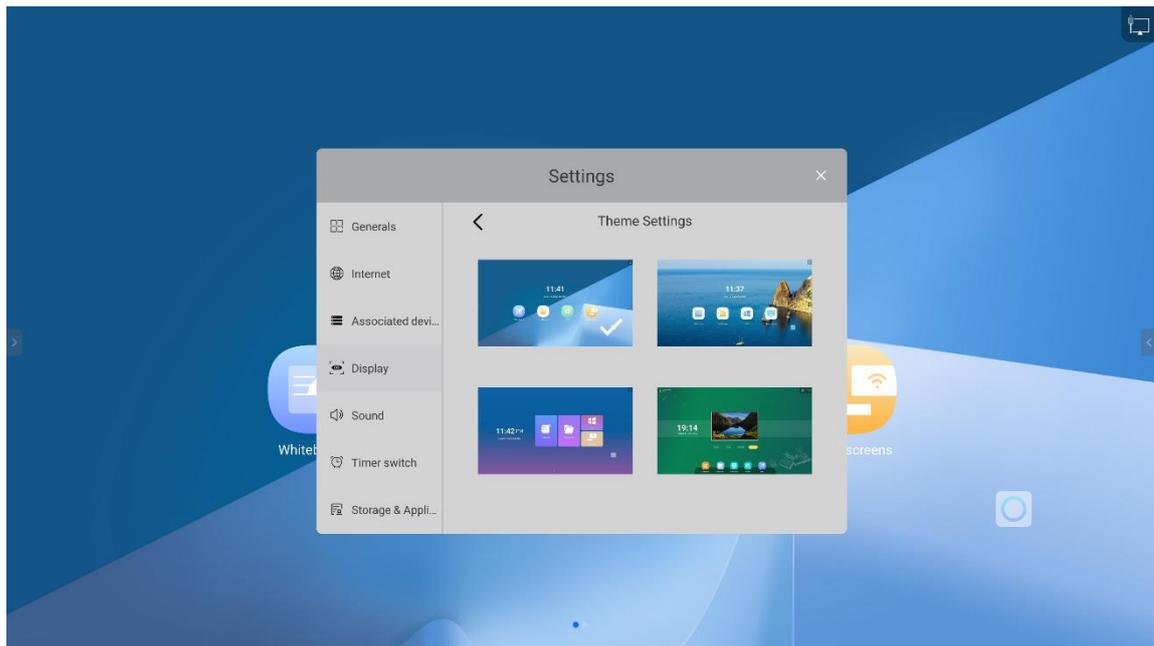
## 4.4 Display

### 4.4.1 Wallpaper setting



- Multiple wallpapers are supported by default.
- Users can custom upload wallpaper.
- Long press the wallpaper icon and you can enter edit mode in which custom wallpaper can be deleted.

#### 4.4.2 Theme settings



- The system supports three sets of themes by default, and users can switch by themselves.

#### 4.4.3 Color temperature adjustment

- The color temperature mode supports three types: standard, user, cold, and warm.
- The color temperature will not take effect on the home page, but on the picture under multimedia and channels.

### 4.5 Sound.

#### 4.4.1 System sound

- Switch options for controlling the system prompt sound.

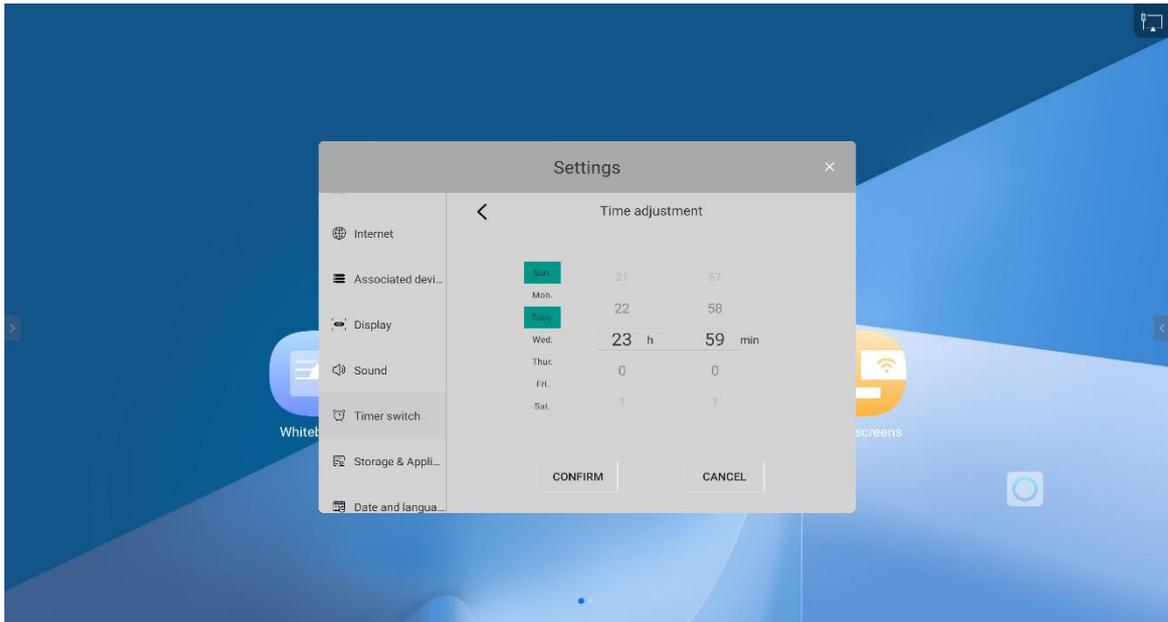
#### 4.5.2 Audio stereo

- Switch options that control the Audio Stereo.

#### 4.5.3 Digital audio output

- Digital audio output supports three ways: PCM, Auto, Bypass, for audio output format switching for digital power amplifier.

### 4.6 Scheduled power-on or off



#### 4.5.1 Start up regularly

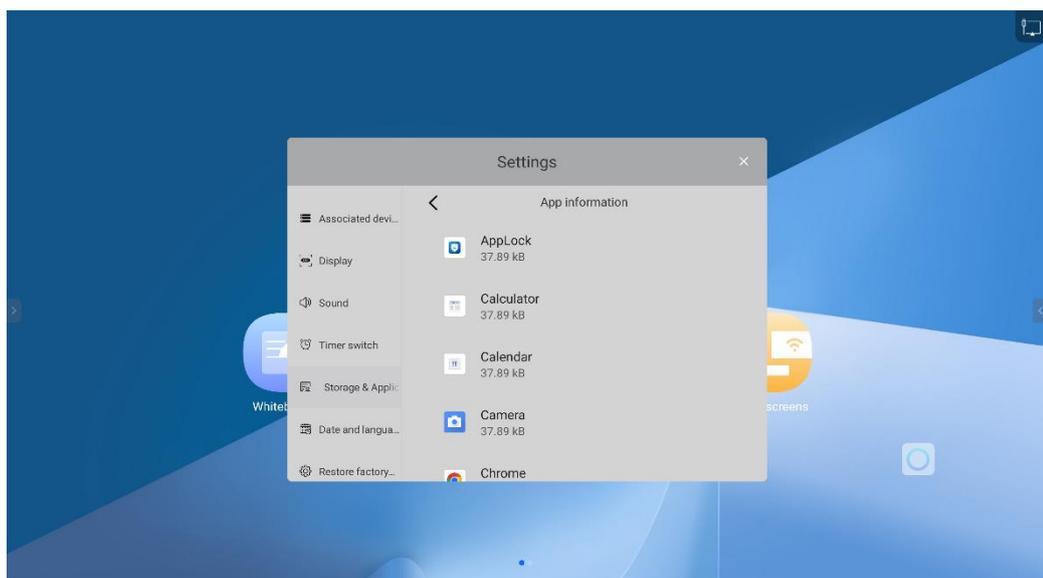
- You can set the scheduled boot time from Monday to day.
- When turned on, the timing boot setting will be repeated every week.

#### 4.5.2 Timed shutdown

- You can set the scheduled shutdown time from Monday to day.
- When turned on, the timing shutdown setting is repeated every week.

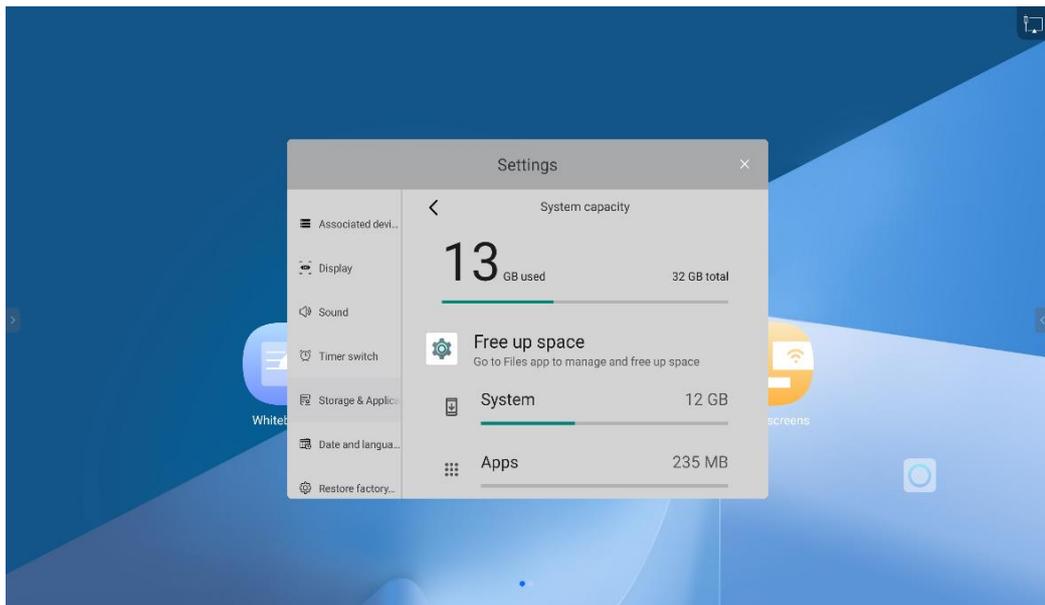
### 4.7 Storage & application

#### 4.6.1 App information



- View specific information about the system and the user installation application.
- Click on the application icon to access the specific application details page.

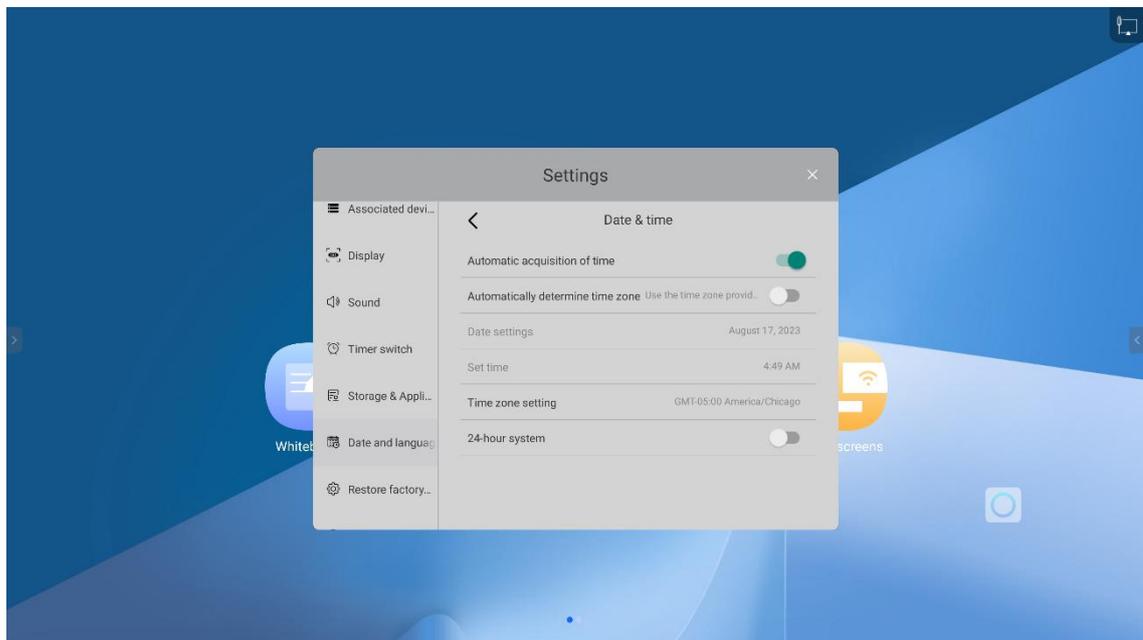
## 4.6.2 Internal storage



- Displays the details about the current system storage space.

## 4.7 Time & language

### 4.7.1 Date & time



- Automatic acquisition time: When turned on, the network time is automatically synchronized.
- Set Date: A custom date.
- Set time: a custom time.
- Choose time zone: Switch over the time zone.
- The 24-hour system: Switch the 12 / 24-hour system display.

#### 4.7.2 language

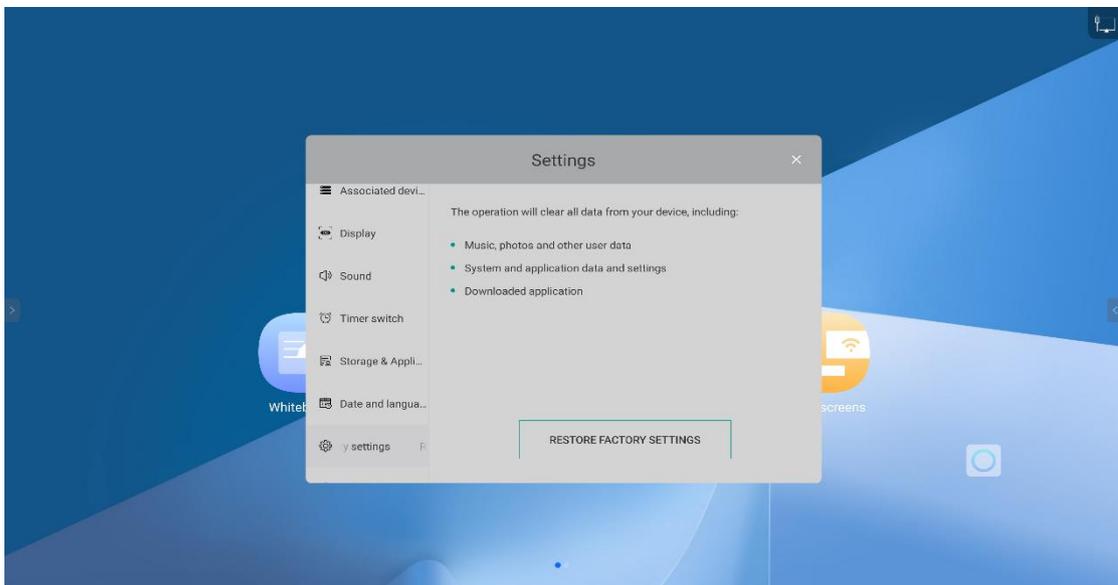
- Users can customize the current system language.
- Supported languages currently are: Chinese (Simplified), Chinese (Traditional), Japanese, English, Italian, and Korean.

#### 4.7.3 Input method

- Switch between multiple input methods.
- The preset input methods are: Gboard, sougo, and Android keyboards.

#### 4.8 Restore factory setting

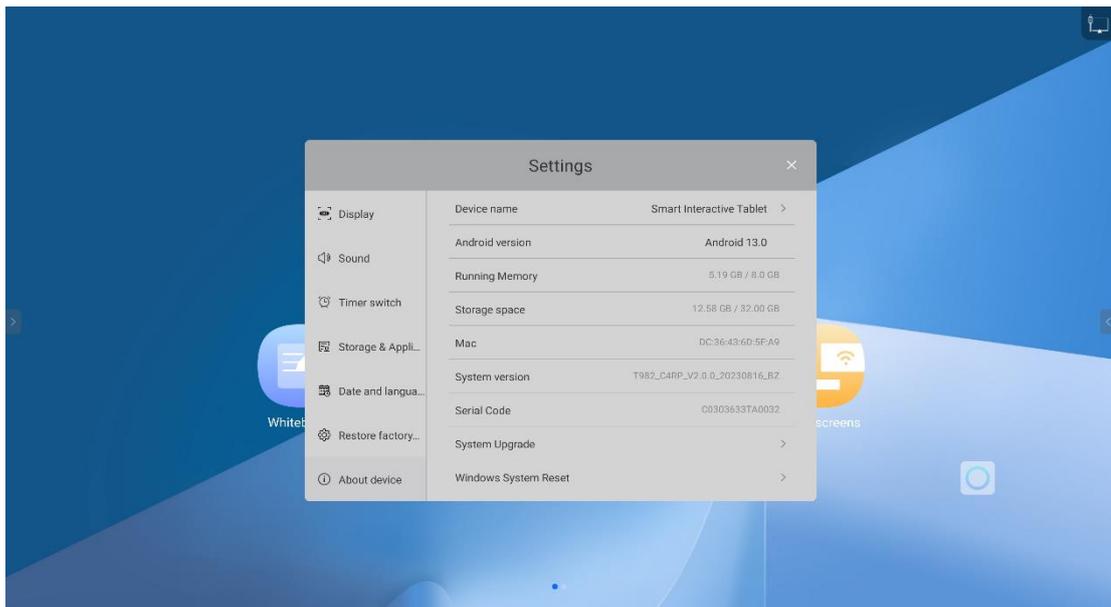
- Restoring the factory setting will delete all the operation records and save the content, and restore the equipment to the factory state.



#### 4.9 About device

##### 4.9.1 Device info

- View native information, including the device name (editable), Android version, running memory, storage space, Mac, firmware version, and serial number.



#### 4.9.2 System upgrade

- Local upgrade: Upgrade the system software locally via the USB.
- Online upgrade: Online OTA download upgrade package upgrade system software.

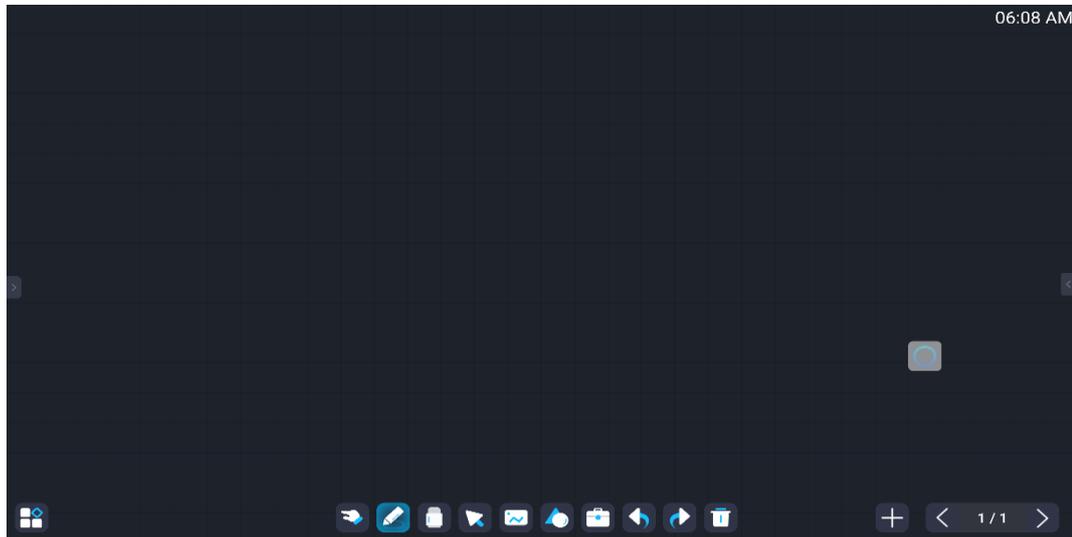
#### 4.9.3 Windows System Reset

- Send a restore reset command to the OPS.
- To prevent misoperation, operating the feature requires identifying the U disk key on the Android page to send a reset command.

## 5 WRITEING BLACKBOARD.

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### 5.1 Writing control.



- The writing control page functions from left to right are: single / multipoint, brush, wipe, select, insert, insert, shape, cancel, and redo.

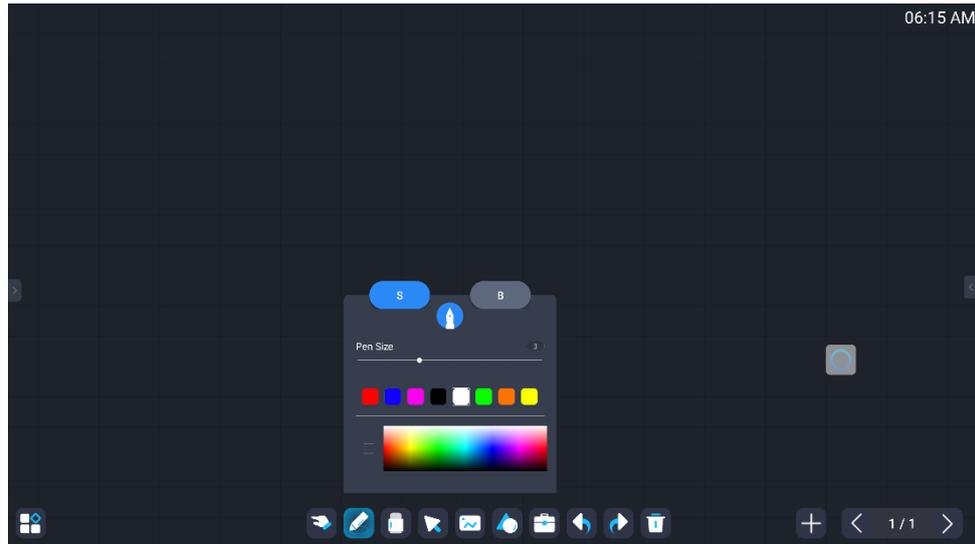


#### 5.1.1 Single / multi-point

- Function description: When switching single / single-point mode, single-point mode, gestures can use two-finger scale canvas, multi-finger mobile canvas and other operations. Single-point mode only supports one writing point, multi-point mode can support multiple writing points and 20-point writing at the same time.

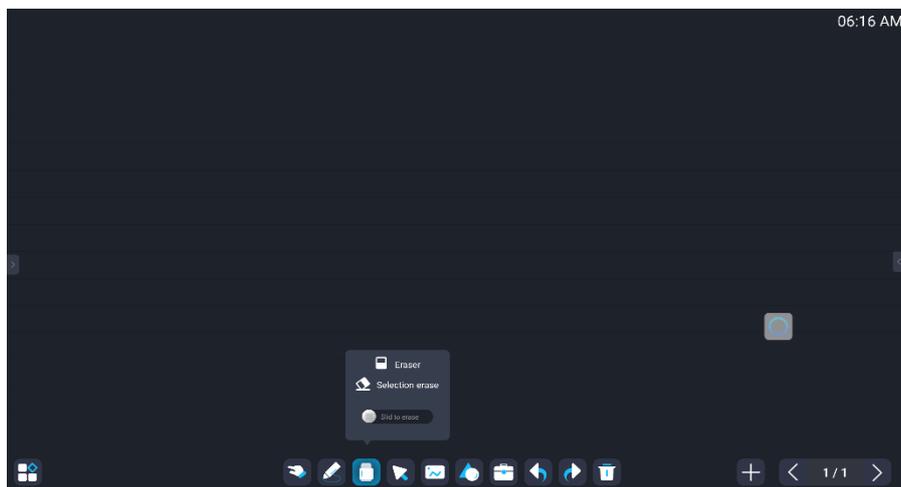
#### 5.1.2 paintbrush

- Function description: Set the handwriting front, thickness, and color when writing.
- Brush Thickness: Selects properties in the thickness state
- Pen front: After opening the pen front, the writing will have a pen front effect.
- Brush size: Set the size of the handwriting writing, and support 7 size modes.
- Brush Color: Support for 8 fast brush color settings.
- Brush palette: Support users to customize brush colors.
- Transparency: Supports user - defined brush transparency



### 5.1.3 Erasure

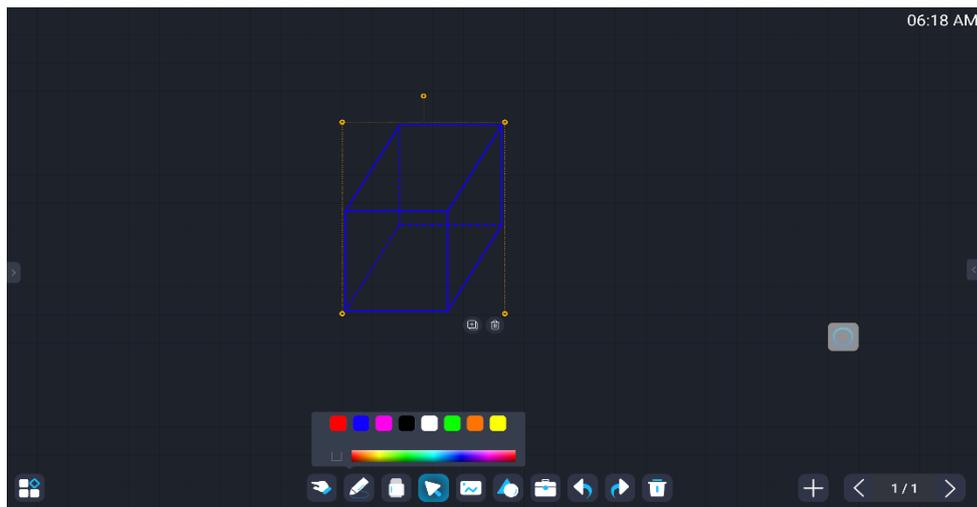
- Function description: erase the handwriting on the canvas, you can choose the rectangular, drawing line, screen cleaning three wipe methods.
- Operation mode: click [Erase] button to switch to wipe mode and pop up the wipe selection menu in three ways. Select [Rectangle wipe] for analog rubber erasure; select [Draw Erasure] to erase the content within the line selection range; select [Slide Clear screen] to clear all the contents of the current page.
- Note: You can also use in the writing process with only erase function, that is, palm erase, according to the different palm size to support three sizes of gesture eraser.



### 5.1.4 Select

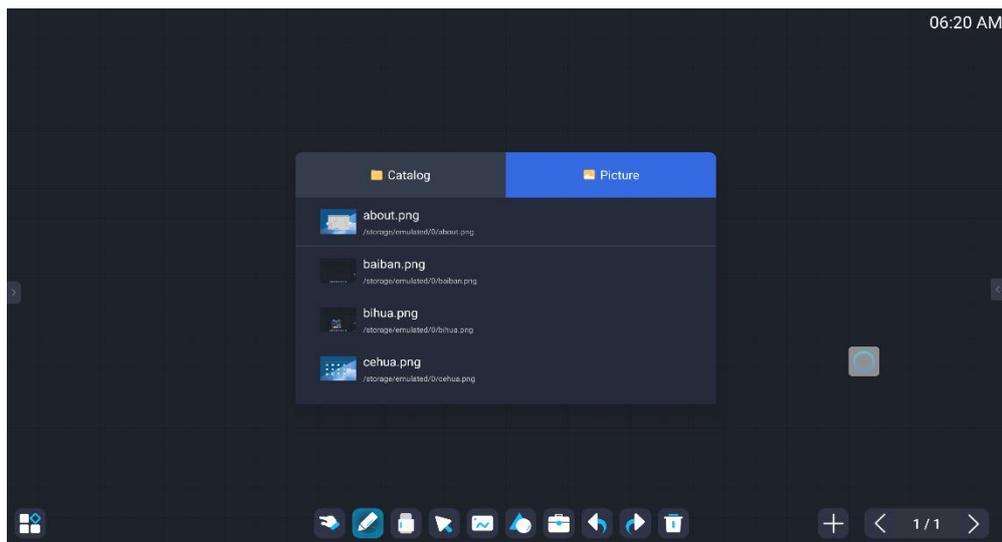
- Function description: Scale, move, rotate, delete and other operations of the selected contents in the canvas.
- Operation mode: Click the [select] button to switch to the selection mode, click the element such as the handwriting or picture on the screen to select the element, and freely draw the element in the optional shape of the closed shape. Select the elements to move, rotate,

zoom, delete, and more.



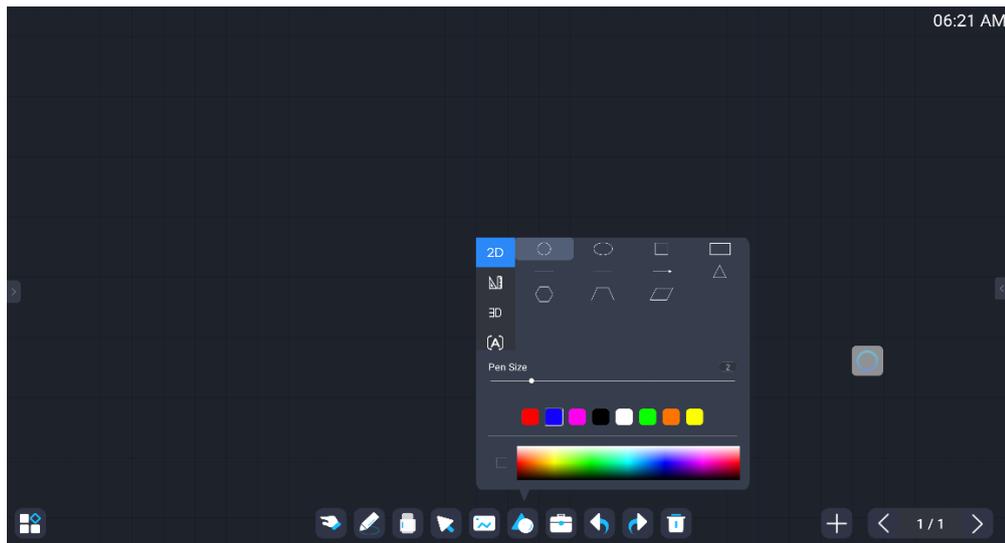
#### 5.1.5 insert

- Insert picture features in the current canvas.
- Operation mode: click the [Insert] button, switch to the insert picture page, you can choose to insert the corresponding picture.



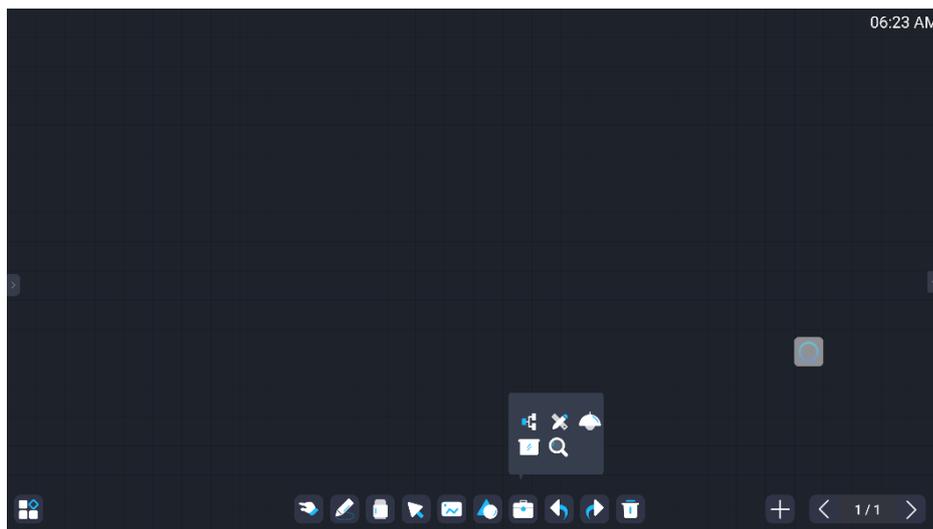
#### 5.1.6 Fashion

- Function description: Draw lines, rectangles and geometry, etc.
- Operation mode: Click the [shape] button, call out the shape panel, select the drawing to draw, and slide on the screen to draw the drawing. The user can customize the size and color of the drawing.



### 5.1.7 Toolkit

- Function description: including spotlight, curtain, magnifying glass, timer, writing board, mind map and other small tools.



### 5.1.8 rescind

- Function description: Undo the previous operation.
- Operation mode: Click the [rescind] button to cancel the previous operation.

### 5.1.9 Redo

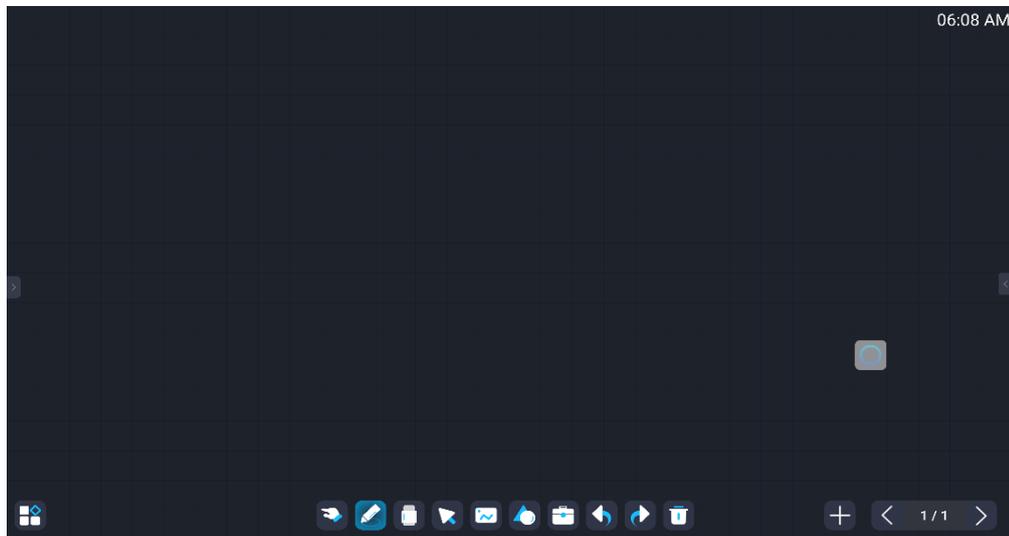
- Function description: Cancel cancel the previous operation.
- Operation mode: Click the [Redo] button for the canvas to cancel the previous operation.

### 5.1.10 Delete

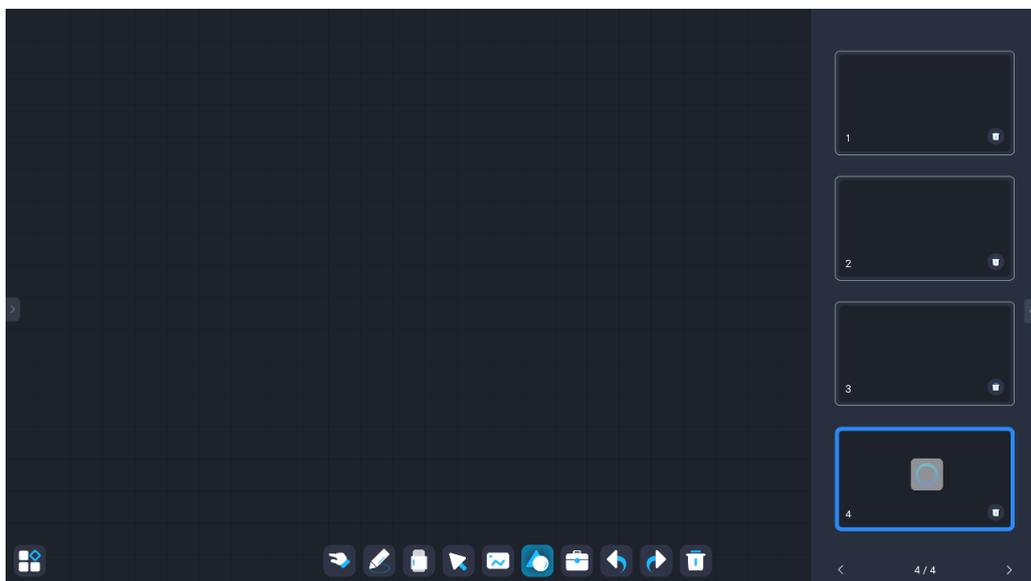
- Function description: Delete the page number.
- Operation mode: Click the [delete] button to delete the page.

## 5.2 Page management

- Page management mainly includes new pages, delete pages, page number display and switch, and page area location exchange, etc.

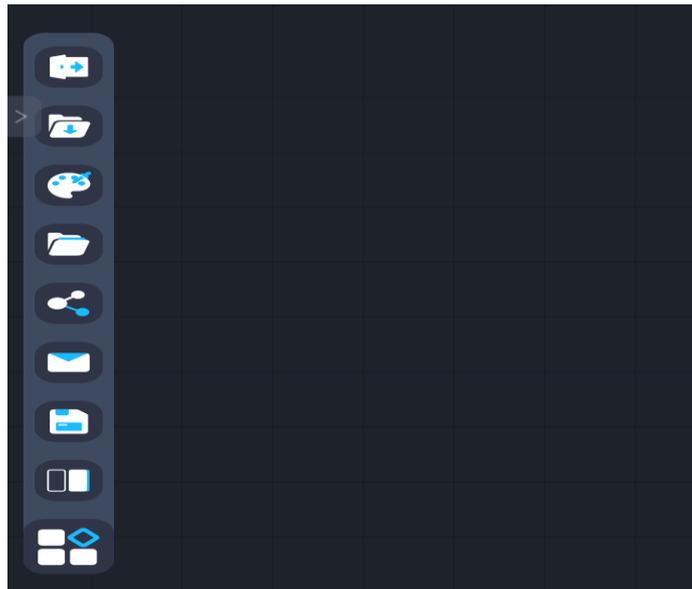


- Click  to Add a new whiteboard page.
- Click on  and  to switch on the currently displayed whiteboard page.
- Click to  Delete the currently displayed whiteboard page.
- Click the display area  to pop up the whiteboard page preview window. users can select and delete the whiteboard page in the preview window; the following figure:



## 5.3 Menu.

- Click the  icon to pop up the function menu, including exit, information, background settings, whiteboard files, sharing, mail, save, etc., in the figure below.



### 5.3.1 Exit

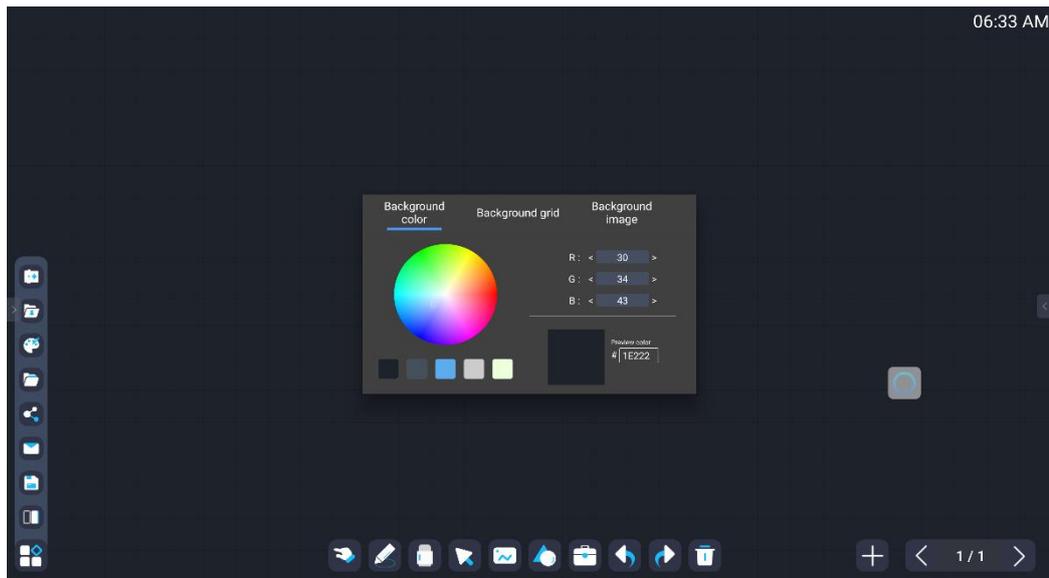
- Function description: Exit the writing blackboard software.
- Operation mode: click the menu panel [Exit] button and exit the blackboard software to complete the corresponding operation according to the screen prompts.

### 5.2.2 Info

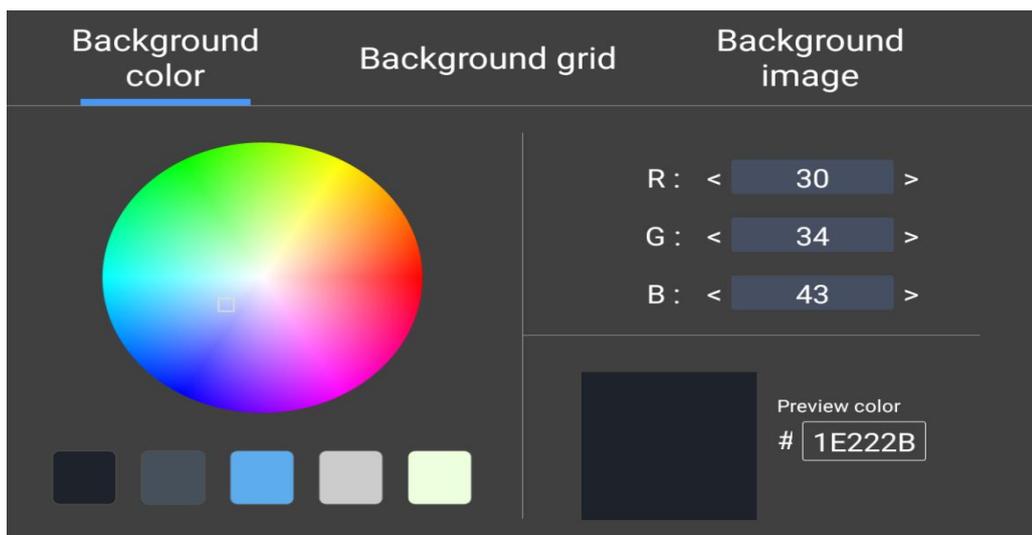
- Function description: Check the blackboard software information.
- Operation mode: Click the menu panel [information] button to pop up the software version information of the blackboard.

### 5.2.3 background

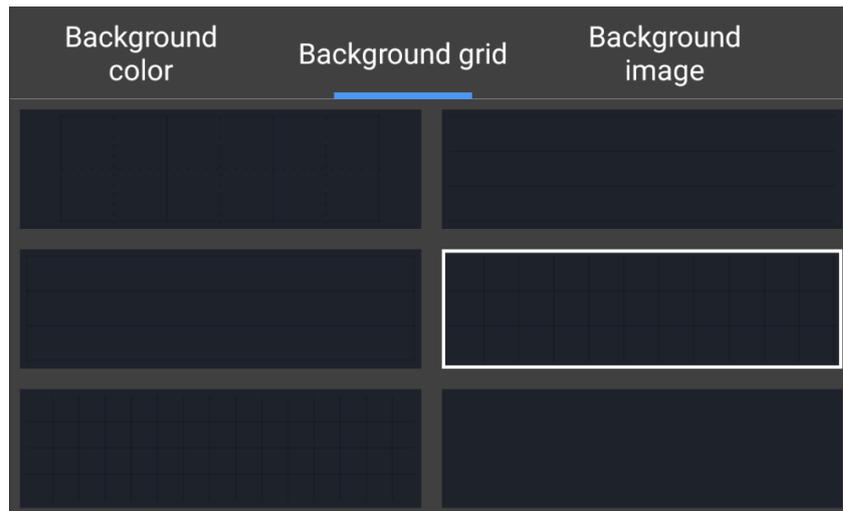
- Function description: Set the canvas background of the blackboard, and support three modes of colors, lines, and pictures.
- Operation mode: Click the menu panel [background] button to pop up the background setting menu.



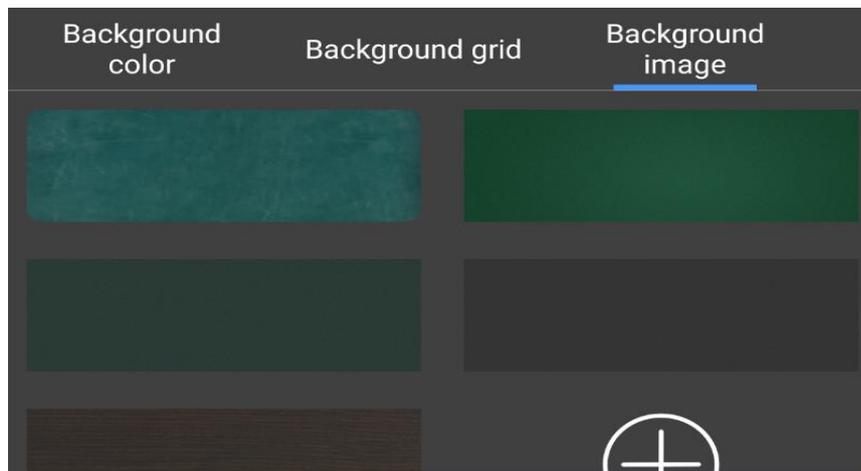
- Color: Click on the color panel, you can switch the canvas background to the color at the click of the panel. It also provides five default fast color icons. On the right side, you can also directly adjust the RGB value to the user-specified color, and the canvas can preview the current color information in the lower right corner.



- Line: line setting page, default 6 ways to provide user choice, click the corresponding icon to switch.

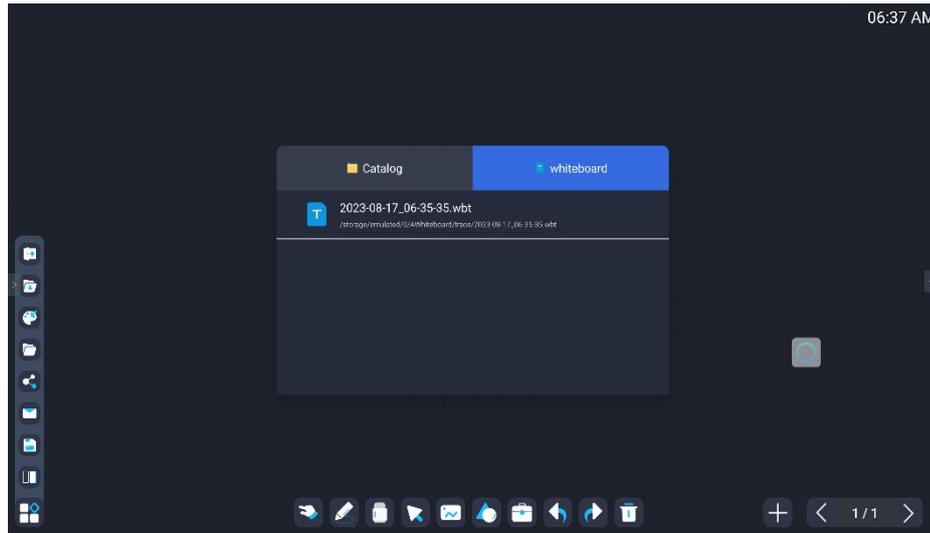


- Picture: The system preset 5 background pictures by default, click the corresponding picture to switch the background of the canvas.



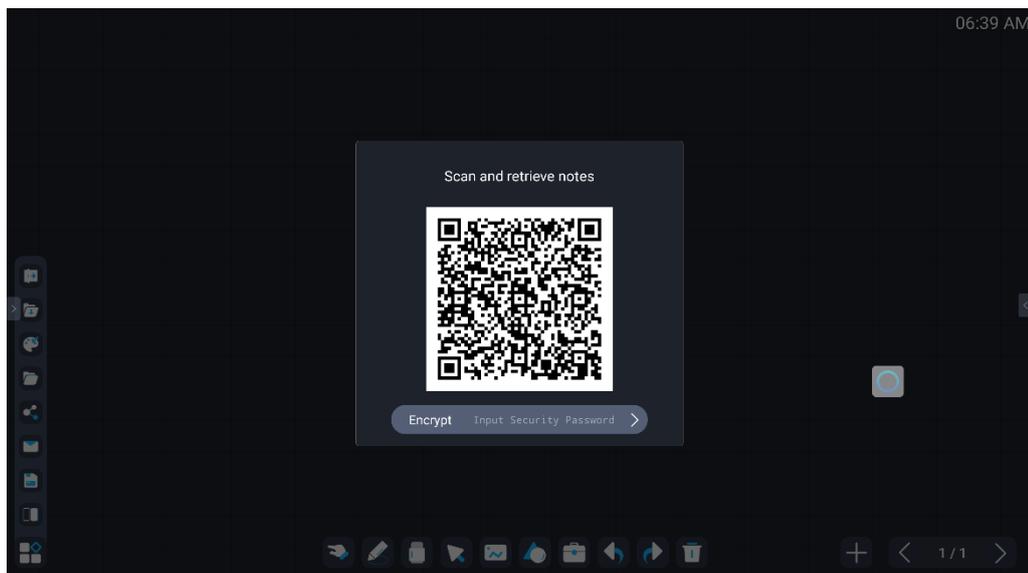
#### 5.2.4 File

- Function description: Open the local blackboard file.
- Operation mode: Click the menu panel [File] button, pop up the blackboard file menu, click the previously saved blackboard file, then you can open the blackboard file.



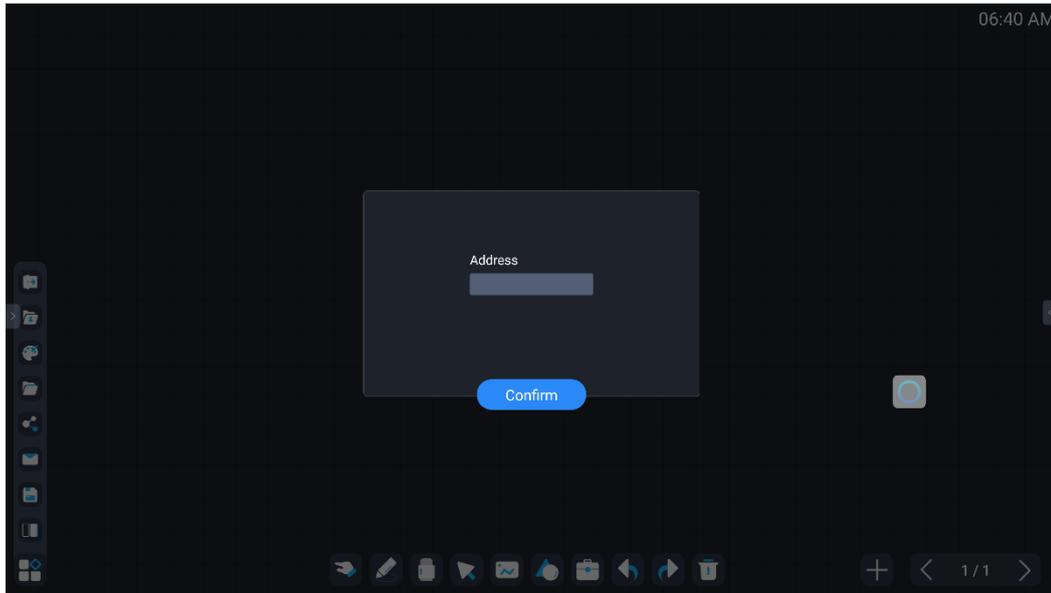
### 5.2.5 share

- Function description: generate a QR code link to allow users to scan the QR code and take away the whiteboard content.
- Operation mode: click the menu panel [share] button to pop up the QR code page code, you can choose to encrypt the content, you can customize and set the digital password;
- Note: The sharing feature ensures a network connection before use.



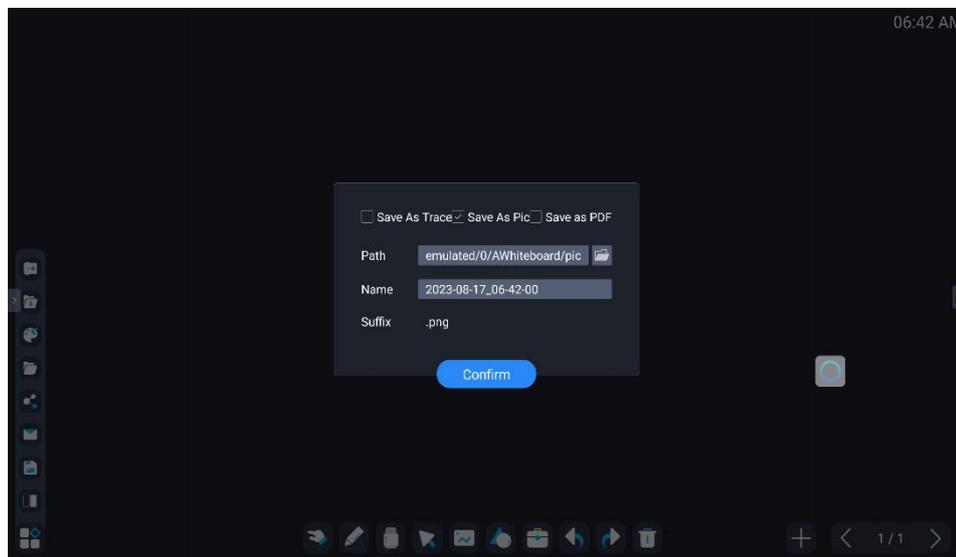
### 5.2.6 mail

- Function description: The current whiteboard content is sent to mail to the specified user.
- Operation mode: Click the menu panel [Mail] button and call out the email send panel, enter the email address to receive the file and click OK to complete the sharing.
- Note: Mail function ensures that there is a network connection to use properly before use.



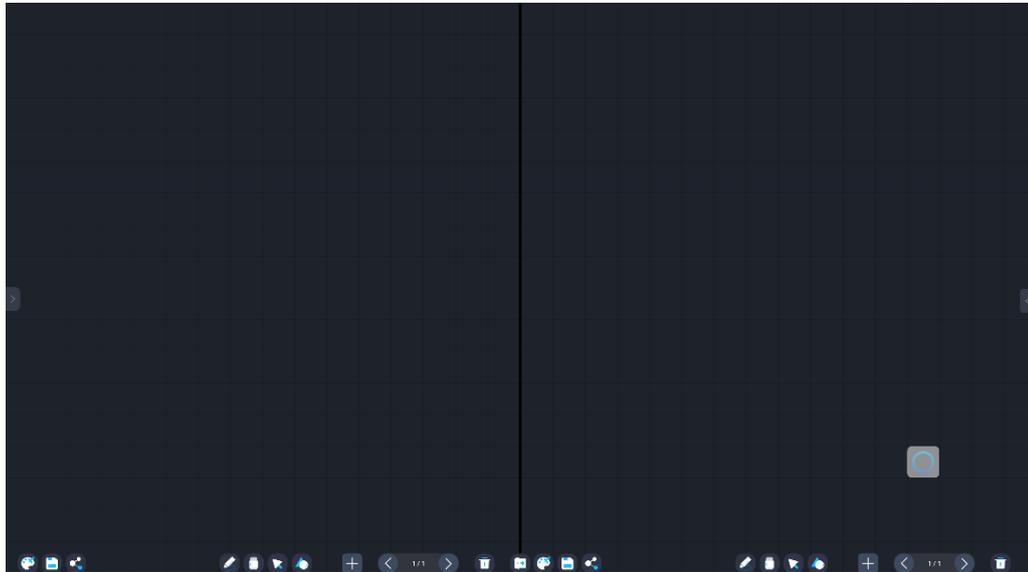
### 5.2.7 Save

- Function description: Save the current whiteboard file, select the storage path, customize the file name, and file save format.
- Operation mode: Click the menu panel [Save] button to open the file save pop-up, to support handwriting, pictures and PDF; click the storage path to select the file save path, click the file name to set the file name.



### 5.2.8 Double Whiteboard

- Function description: Multi-screen whiteboard writing.
- Click on the menu panel  icon into the double whiteboard, you can write and save
- Exit: Click on the  icon to exit the Double Whiteboard mode

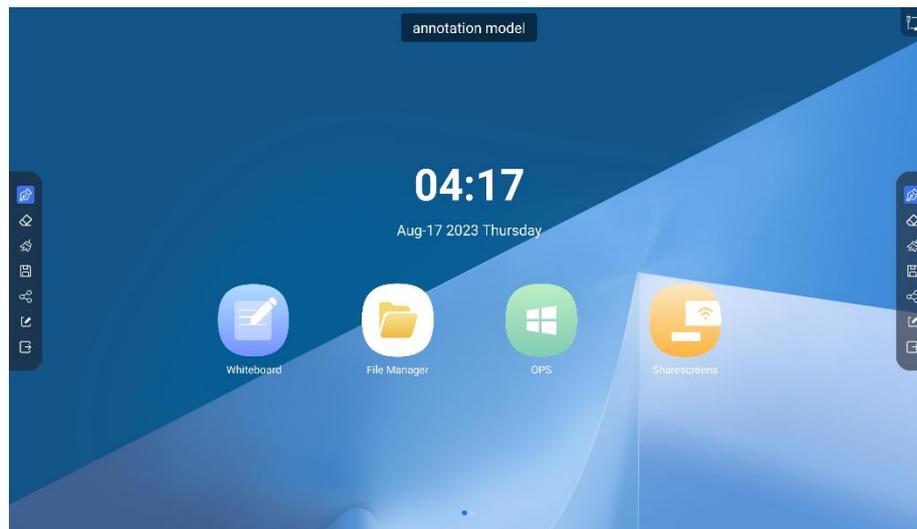


## 6 ANNOTATION

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### 6.1 Call out the way

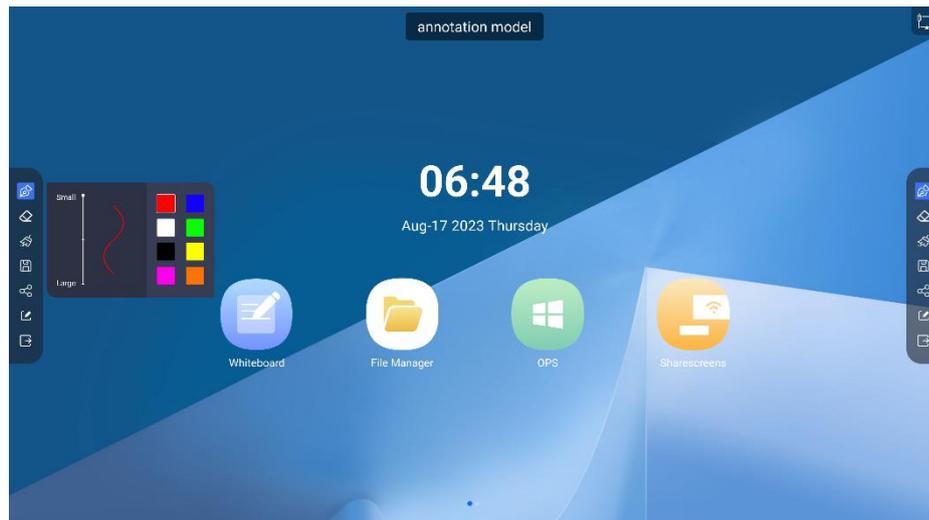
- Click the [annotation] icon in the sidebar or suspended ball. When the word "annotation mode" appears in text form above the middle of the page, the toolbar appears on the left and right sides, the side navigation bar and suspension ball guide are hidden, which indicate the success of the call, showing the following figure:



### 6.2 Toolbar

#### 6.2.1 write

- The default brush color is red, and the default is multi-point writing mode. Click the brush icon to choose the brush type, color, and thickness.
- Brush size: Support three brush sizes, drag slider to change brush size.
- Brush Color: The default 8 color squares provide user quick selection.



### 6.2.2 erasure

- Function description: Wipe off the handwriting on the canvas.
- Operation mode: click the toolbar [erase] button to switch to erase mode, erase mode, and be analog rubber erasing by default.

### 6.2.3 One key to clear

- Function description: Clear all handwriting on the canvas.
- Operation mode: Click the toolbar [one button to clear] button, pop up the confirmation menu, click the confirmation to clear all the content on the canvas.

### 6.2.4 Save

- Function description: Save the current annotation file, select the storage path, and customize the file name.
- Operation mode: click the toolbar [Save] button to open the file save pop-up window, click the storage path to select the file save path, click the file name to set the file name, and set the file to click to confirm.



### 6.2.5 Share

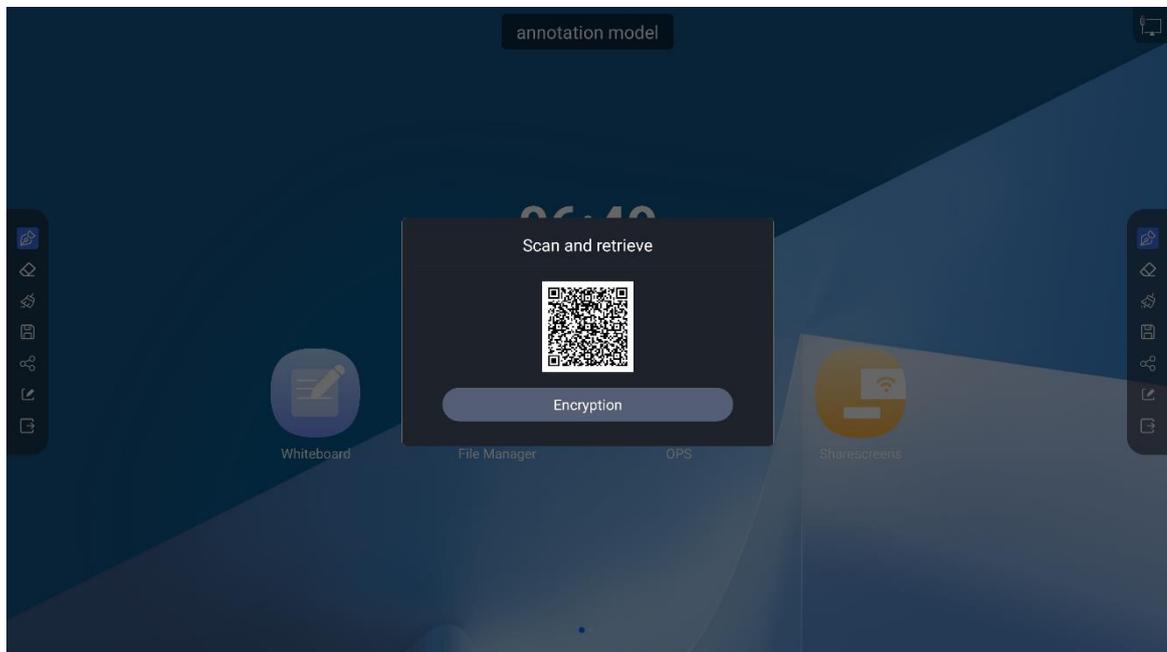
- Function description: generate a QR code link to allow users to scan the QR code and

take away the annotation content.

- Operation mode: Click the toolbar [share] button and the QR code page code will pop up. Click the encryption button to randomly generate a 4-bit access code to encrypt the link.

After users scan the code, users need to enter the access code to view the annotation content.

- Note: The sharing feature ensures a network connection before use.



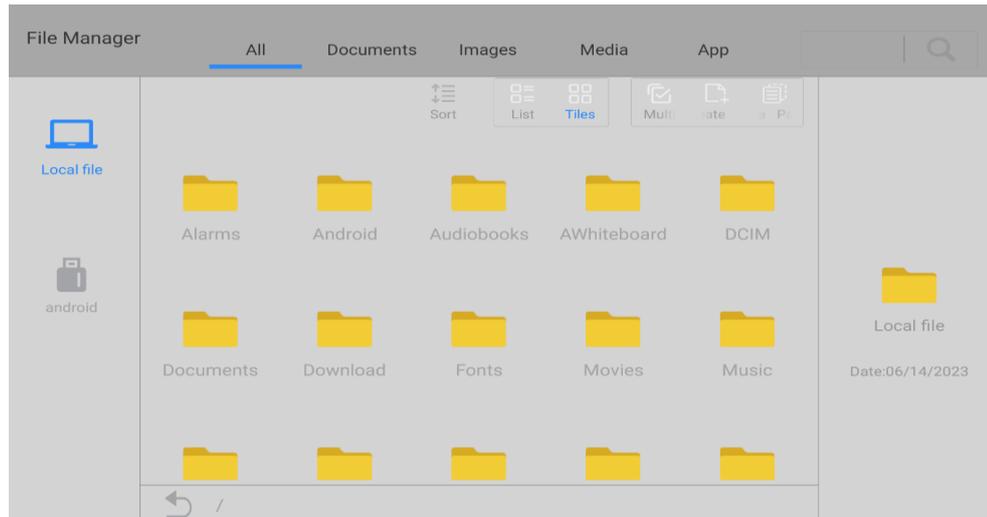
### 6.2.6 Exit

- Function description: Exit the annotation mode.
- Operation mode: Click the menu panel [Exit] button to exit the annotation mode after completing the corresponding operation according to the screen prompts.

## 7 FILE MANAGER

### 7.1 File classification

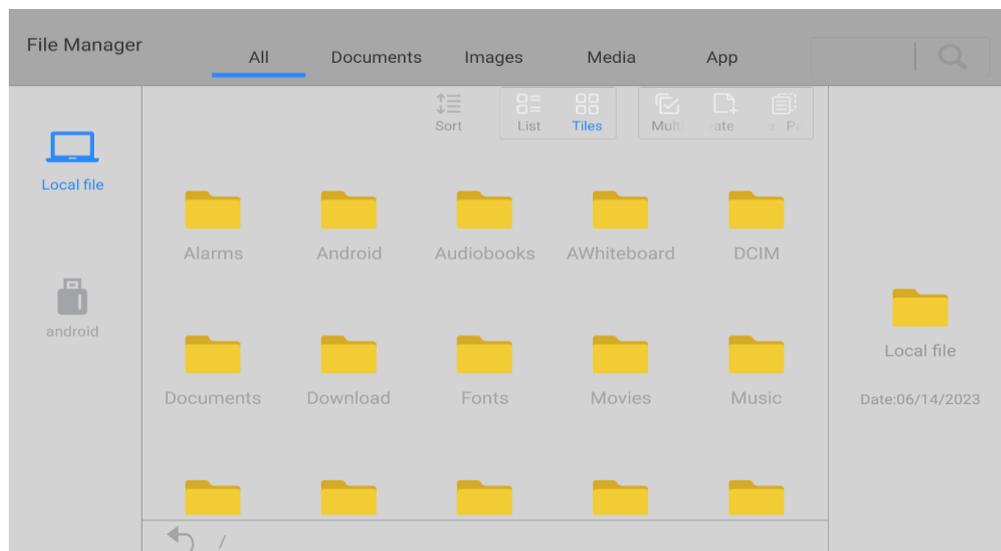
- File management support: all, document, Images, Media, App five types of classification, you can quickly view the corresponding content.



### 7.2 Path Selection

- When inserting the U disk, moving the hard disk, TF card and other devices, display the device name, select the device, and display the current device file content.

### 7.3 Operation Management

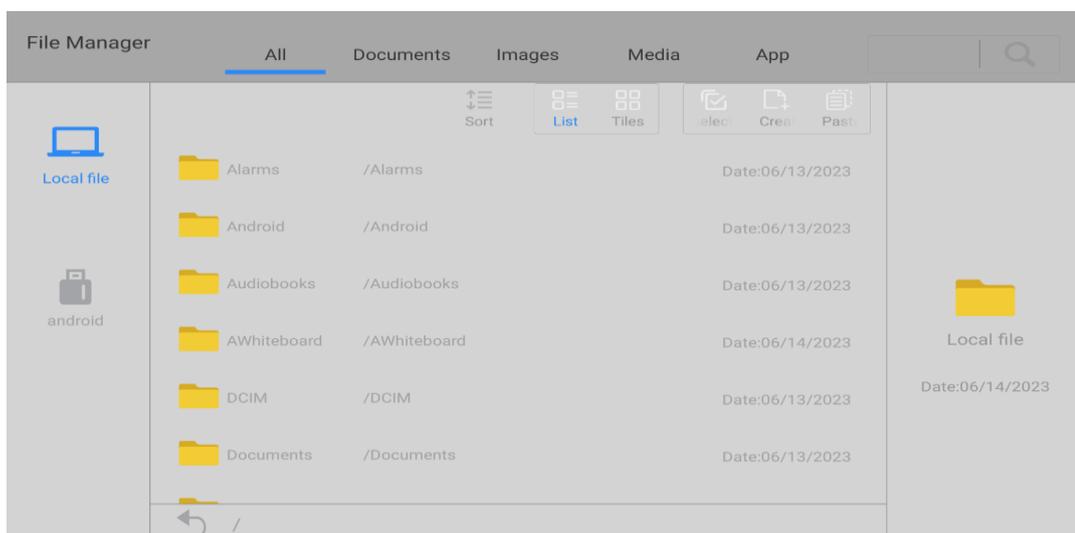


### 7.3.1 Sort

- Function description: Set the sorting way of the current file, supporting three sorting ways of name, size and Date.
- Operation mode: click the toolbar [sorting] button, pop up the sorting selection menu, click the corresponding name to switch the file sorting mode.

### 7.3.2 List

- Function description: File management display mode.
- Operation mode: click the toolbar [list] button, file browsing page switch to list mode, the following figure:

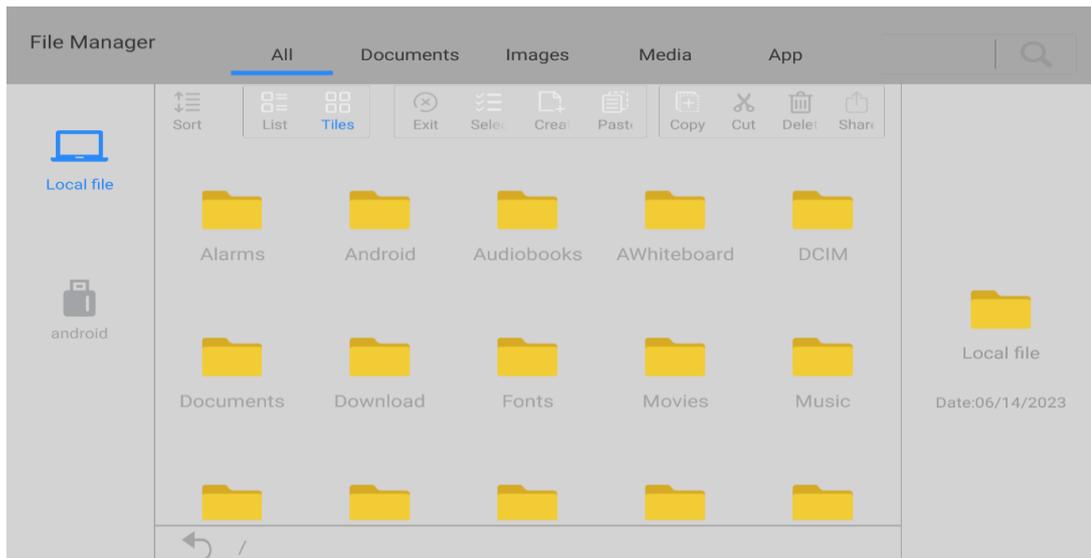


### 7.3.3 Tile

- Function description: File management display mode.
- Operation mode: Click the toolbar [tiled] button, file browsing page switch to tiled mode.

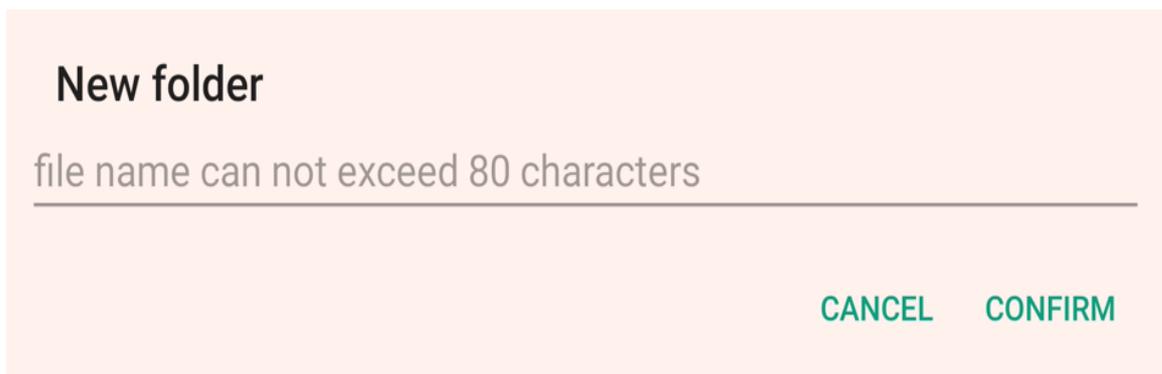
### 7.3.4 multiple choice

- Function description: In a multi-selected state, you can copy or delete multiple files simultaneously at one time.
- Operation mode: click the toolbar [multi-select] button to enter the multi-selected state. Under the multi-selected state, you can click the file icon to select the file, and click [exit multi-select] to exit the multi-selected state.



### 7.3.5 New

- Function Description: Create a new folder under the current page.
- Operation mode: Click the toolbar [New] button to pop up the new folder page. After you enter the correct file name, you can build a new folder under the current path.



### 7.3.6 paste

- Function description: Paste the copied file.
- Operation mode: After copying the successful file, enter the path page of the file to be pasted, and click the [Paste] button to paste the copied file under the corresponding path.

## 8. SIMPLE TROUBLESHOOTING

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- (1) The machine is automatically shutdown
  - Is there a sleep standby set up.
  - Detect for a sudden power outage.
  - Check for no signal standby.
- (2) Invalid touch function
  - Detects the touch connector for damage or poor port contact.
  - Detects whether the touch HID device is recognized.
- (3) External speakers have a noise
  - Check the external speakers or wire for electromagnetic interference.
  - Plug their headphones in the earphone hole of the computer module, listen to whether there is noise, if not, for the speaker problem, need to replace the external speaker.
- (4) The equipment has three no (indicator light is not on, no sound, no light) and other faults.
  - Check that the power cord is well connected.
  - Is the power supply of the power cable outlet normal.
  - Whether the equipment power switch is turned on.
- (5) The HDMI channel input has no signal.
  - Whether the input source is normal.
  - Replace the HDMI interface or the wire.
  - If you is external computer input, set HDMI output settings on the computer side.
- (6) External VGA signal, image display offset.
  - Press MENU, with the remote control then select Automatic Correction.
  - Try replacing the VGA port or the wire.